



1 North San Antonio Road
Los Altos, California 94022-3087

FILED

AUG - 4 2015

DAVID H. YAMASAKI
Chief Executive Officer/Clerk
Superior Court of CA County of Santa Clara
BY BATNEY HUEBIA DEPUTY

July 30, 2015

Honorable Risë Jones Pichon
Presiding Judge
Santa Clara County Superior Court
191 North First Street
San Jose, CA 95113

Re: 2014-2015 Santa Clara County Civil Grand Jury Final Report: "Protecting Our Most Vulnerable Residents"

Dear Judge Pichon:

Enclosed is the City of Los Altos' response to the 2014-15 Santa Clara County Civil Grand Jury Final Report: "Protecting Our Most Vulnerable Residents" dated June 15, 2015.

If you should need additional information, please don't hesitate to contact me at 650.947.2740 or msomers@losaltosca.gov.

Sincerely,

Marcia Somers
City Manager

Encl: Response to findings and recommendations in the final report by the 2014-15 Santa Clara County Civil Grand Jury: "Protecting Our Most Vulnerable Residents"



1 North San Antonio Road
Los Altos, California 94022-3087

M E M O R A N D U M

DATE: July 28, 2015

TO: Honorable Rise Jones Pichon, Presiding Judge, Santa Clara County Superior Court

FROM: Marcia Somers, City Manager

SUBJECT: RESPONSE TO FINDINGS AND RECOMMENDATIONS IN THE FINAL REPORT BY THE 2014-2015 SANTA CLARA COUNTY CIVIL GRAND JURY: "PROTECTING OUR MOST VULNERABLE RESIDENTS"

Findings and Recommendations

Finding 2:

The Los Altos Police Department's duty manual does not reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.

Response 2:

Respondent, City of Los Altos, agrees with the Finding.

Recommendation 2:

The Los Altos Police Department should revise its duty manual to reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.

Response 2:

The recommendation has been implemented. Recommendation has been implemented and included in the Los Altos Police Department duty manual effective July 13, 2015.

Finding 6:

The Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement, dated July 2010, has not been revised in five years, is over 100 pages long, and should be revised and shortened.

Response 6:

Respondent, City of Los Altos, agrees with the Finding.

Chief Tuck Younis, Police Chief City of Los Altos Police Department

July 28, 2015

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Recommendation 6c

The City of Los Altos Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.

Response 6c

The recommendation has been implemented. Chief Younis has advocated to the Police Chiefs' Association of Santa Clara County for revision to the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement on June 11, 2015.