



CITY OF CAMPBELL
Mayor's Office

FILED

AUG 15 2013

DAVID H. YAMASAKI
Chief Executive Officer/Clerk,
Superior Court of CA County of Santa Clara
BY STEPHANIE WONG

August 6, 2013

Honorable Brian C. Walsh
Presiding Judge
Santa Clara County Superior Court
191 North First Street
San Jose, CA 95113

Dear Judge Walsh,

I am writing to you on behalf of the Campbell City Council which approved the attached response to the Santa Clara County Civil Grand Jury report, *Law Enforcement Public Compliant Procedures*.

The City of Campbell does not agree with all of the Grand Jury's findings, but has made all the necessary recommendations.

Please feel free to contact me or City Manager Mark Linder at (408) 866-2125 if you have any questions or need any additional information.

Regards,

Evan D. Low
Mayor

Cc: Councilmembers
City Manager

Attachment: City Response

City of Campbell Response to Finding/Recommendations:

Finding 1:

The Campbell Police Department makes their complaint procedure available only in hard copy form in their lobby.

Response: The City of Campbell agrees with the finding.

Recommendation 1a:

The Campbell Police Department should make their complaint procedure available on-line. In July 2013, the Campbell Police Department made our complaint procedure available on-line in both English and Spanish

Recommendation 1b:

The Campbell Police Department should make a complaint form available on-line and also freely available in hard copy in their lobby. In July 2013, the Campbell Police Department created an area in our lobby for a hard copy complaint form to be kept so members of the public can freely access the form. Also, the complaint form was made available on-line in both English and Spanish.

Finding 2:

The Campbell Police Department makes their complaint procedure available only in English.

Response: The City of Campbell does not agree with the finding. The Campbell Police Department makes their complaint procedure available in Spanish as well as English.

Recommendation 2:

The Campbell Police Department should make multilingual complaint materials available on-line and also freely available in hard copy form in their lobby. In July 2013, the Campbell Police Department made their complaint procedure and complaint form available on-line and in hard copy form in our lobby (see above recommendations).