



CITY OF CAMPBELL
Police Department

FILED

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DAVID H. YAMASAKI
Chief Executive Officer/Clerk,
Superior Court of CA County of Santa Clara
BY D. ALDYCKI

September 6, 2011

Honorable Richard J. Loftus, Jr.
Presiding Judge
Santa Clara County Superior Court
191 North First Street
San Jose, CA 95113

Dear Judge Loftus,

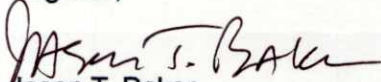
I am writing to you on behalf of the Campbell City Council which approved the attached responses to two Santa Clara County Civil Grand Jury reports, "*Can You Hear Me Now?, Emergency Dispatch in Santa Clara County*" and "*Fighting Fire or Fighting Change? Rethinking Fire Department Response Protocol and Consolidation Opportunities*"

Regarding emergency dispatch, the City of Campbell generally agrees with the Grand Jury's findings and both dispatch consolidation and radio interoperability are a high priority for the City. We are, in fact, already exploring a possible dispatch consolidation with the Los Gatos/Monte Sereno Police Department.

In response to the fire services report, the City of Campbell generally agrees with the Grand Jury's findings and works very closely with Santa Clara County Fire to ensure that we are providing effective emergency services to the community.

Please feel free to contact me or Interim City Manager Al Bito at (408) 866-2125 if you have any questions or need any additional information.

Regards,


Jason T. Baker
Mayor

Cc: Councilmembers
Interim City Manager

Attachment 1: City Response – Emergency Dispatch
Attachment 2: City Response – Fire Services

***Can You Hear Me Now?
Emergency Dispatch in Santa Clara County***

City of Campbell Response to Finding/Recommendations:

Finding 1:

Dispatch consolidation would result in more cost-effective and efficient emergency response and should be implemented throughout Santa Clara County.

Response: The City of Campbell agrees partially with the finding. The City of Campbell does believe that varying models of collaboration including virtual consolidation and/or physical co-location could result in more cost-effective and efficient emergency response, but further study and analysis of regional dispatch and consolidation options is required to ensure that each agency continue to provide the highest quality service for the community.

Recommendation 1:

Jurisdictions which maintain their own dispatching centers – Campbell, Gilroy, Los Altos, Los Gatos, Milpitas, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, San Jose, the City of Santa Clara, and Sunnyvale – and all jurisdictions which use Santa Clara County Communications for dispatch—Cupertino, Los Altos Hills, and Saratoga—should consolidate dispatch with neighboring jurisdictions and, where appropriate, should issue RFPs to do so.

Response: The recommendation requires further analysis. The City of Campbell is in the process of exploring collaboration with the Los Gatos/Monte Sereno Police Department and has issued a Request for Proposal to hire a consultant to complete a feasibility study. Additionally, the City of Campbell has participated in discussions with several agencies in the past 12 months regarding the topic of regional dispatch. The City is committed to continuing to explore regional dispatch opportunities.

Finding 2:

Radio equipment has not been standardized and impedes effective countywide communication and emergency dispatch.

Response: The City of Campbell agrees with this finding.

Recommendation 2:

Jurisdictions which maintain their own dispatching centers – Campbell, Gilroy, Los Altos, Los Gatos, Milpitas, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, San Jose, the City of Santa Clara, and Sunnyvale; all jurisdictions which use Santa Clara County Communications for dispatch—Cupertino, Los Altos Hills, and Saratoga; the Santa Clara County Sheriff's

***Can You Hear Me Now?
Emergency Dispatch in Santa Clara County***

Office; and Santa Clara County, should continue to work with the Silicon Valley Regional Interoperability Association to achieve countywide standardization of radio technology.

Response: The recommendation requires further analysis. A county-wide interoperable radio system is in the planning stages and the Silicon Valley Regional Interoperability Authority is preparing a Request for Proposal for release in late 2011. A project of this magnitude requires significant infrastructure investment funded through sources not yet identified. Until a project funding stream is identified, this project will receive priority funding for Homeland Security Grants.