



CITY OF MILPITAS
OFFICE OF MAYOR JOSE S. ESTEVES

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September 16, 2013

Honorable Brian C. Walsh, Presiding Judge
Santa Clara County Superior Court
191 North First Street
San Jose, CA 95113

FILED

SEP 24 2013

DAVID H. YAMASAKI
Chief Executive Officer/Clerk,
Superior Court of CA County of Santa Clara
BY STEPHANIE WONG

Dear Judge Walsh:

The City of Milpitas is in receipt of your June 24, 2013 letter referencing the 2012-2013 Santa Clara County Civil Grand Jury Final report, **Law Enforcement Public Complaint Procedures**.

This letter serves as our response to the Grand Jury's report, per California Penal Code § 933(c), which requires the governing body of the particular public agency or department which has been the subject of a Grand Jury final report to respond to the Presiding Judge of the Superior Court on the findings and recommendations pertaining to the matters under the control of the governing body.

Finding 9 – The Milpitas Police Department does not make all of their complaint materials available on-line and also freely available in hard copy form in their lobby.

Recommendation 9 – The Milpitas Police Department should make their complaint materials available on-line and also freely available in hard copy form in their lobby.

City Response:

- The City of Milpitas agrees with Finding 9.
- As of September 10, 2013, the Milpitas Police Department has made complaint materials available both on-line and in the police department lobby. Recommendation 9 has been implemented.

Finding 10 – The Milpitas Police Department does not make multilingual complaint materials available on-line and also freely available in hard copy form in their lobby.

Recommendation 10 – The Milpitas Police Department should make multilingual complaint materials available on-line and also freely available in hard copy form in their lobby.

City Response:

- The City of Milpitas agrees with Finding 10.
- As of September 10, 2013, the Milpitas Police Department has made complaint materials in English, Spanish, Vietnamese, Chinese, and Hindi available in the police department lobby and on-line.

Should you have any questions or concerns regarding our response, please feel free to call Steve Pangelinan, Chief of Police, at (408) 586-2401.

Sincerely,



Jose S. Esteves
Mayor
City of Milpitas

c: City Council
Thomas C. Williams, City Manager
Steve Pangelinan, Chief of Police