## Office of the Sheriff County of Santa Clara

55 W. Younger Avenue San Jose, California 95110 Phone (408) 808-4904

November 8, 2013



Laurie Smith



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DAVID H. YAMASAKI Chief Executive Officer/Clerk, Superior Court of CA County of Santa Clara BY PATTER HUELBIG

Honorable Brian Walsh Presiding Judge Santa Clara County Superior Court 191 North First Street San Jose, CA 95113

## Dear Judge Walsh:

In response to the letter from the Civil Grand Jury dated June 18, 2013, the Grand Jury made three (3) findings regarding the Office of the Sheriff Complaint Procedures.

(24). The Office of the Sheriff does not make their complaint materials freely available in hard copy form in all their lobbies.

The Sheriff's Office agrees with the findings.

(25). The Office of the Sheriff does not make multilingual complaint materials freely available in hard copy form in all their lobbies.

The Sheriff's Office agrees with the findings.

(26) The Office of the Sheriff complaint materials includes language that mirrors California Civil Code Section 47.5 civil advisory.

The Sheriff's Office agrees with the findings.

The Grand Jury further made three (3) recommendations to the above findings:

(24) The Office of the Sheriff should make their complaint materials freely available in hard copy form in all their lobbies.

The Office of the Sheriff implemented the complaint materials by placing hard copy complaint material forms in our three station lobbies: Headquarter Patrol, 55 West Younger Avenue; West Valley Division, 1601 S. De Anza Boulevard, Cupertino, CA

95014; South County Sub-Station, 80 W. Highland Avenue, Bldg. K., San Martin, CA 95046

(25) The Office of the Sheriff should make multilingual complaint materials freely available in hard copy form in all their lobbies.

The Office of the Sheriff implemented this recommendation by placing Spanish multilingual hard copy complaint materials in our three station lobbies: Headquarter Patrol, 55 West Younger Avenue; West Valley Division, 1601 S. De Anza Boulevard, Cupertino, CA 95014; South County Sub-Station, 80 W. Highland Avenue, Bldg. K., San Martin, CA 95046

Chinese and Vietnamese multilingual hard copy complaint materials will be available by December 2013.

(26) The Office of the Sheriff should remove the language that mirrors California Civil Code Section 47.5 civil advisory from their complaint materials.

The Office of the Sheriff implemented this recommendation by removing language that mirrors Civil Code Section 47.5 civil advisory from our complaint materials.

Sincerely,

Sheriff Laurie Smith

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