
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SANTA CLARA
ADR EVALUATION/CIVIL DIVISION

PLEASE MAIL WITHIN 10 DAYS OF THE COMPLETION OF THE ADR PROCESS TO:
LAURIE MIKKELSEN, ADR ADMINISTRATOR
SANTA CLARA COUNTY SUPERIOR COURT
191 N. FIRST STREET, SAN JOSÉ, CA, 95113
OR FAX TO 408-882-2595 OR EMAIL ADR@SCSCOURT.ORG

Case Name: _____ **Case No:** _____

ADR Process: Mediation Neutral Evaluation Other (*specify*) _____

Neutral's name: _____

Type of case:

- | | | |
|---|--|---|
| <input type="checkbox"/> Banking | <input type="checkbox"/> Health Care | <input type="checkbox"/> Partnership Disputes |
| <input type="checkbox"/> Business/Contract | <input type="checkbox"/> Housing | <input type="checkbox"/> Personal Injury |
| <input type="checkbox"/> Civil Rights | <input type="checkbox"/> Intellectual Property | <input type="checkbox"/> Probate - Wills |
| <input type="checkbox"/> Construction | <input type="checkbox"/> Insurance | <input type="checkbox"/> Professional Negligence |
| <input type="checkbox"/> Defamation | <input type="checkbox"/> Labor - Employment | <input type="checkbox"/> Real Estate |
| <input type="checkbox"/> Disabilities | <input type="checkbox"/> Landlord/Tenant | <input type="checkbox"/> Securities |
| <input type="checkbox"/> Elder Issues/Abuse | <input type="checkbox"/> Medical Malpractice | <input type="checkbox"/> Tax |
| <input type="checkbox"/> Environment | <input type="checkbox"/> Neighborhood | <input type="checkbox"/> Other (<i>specify</i>) _____ |

You are: plaintiff plaintiff's attorney defendant defendant's attorney
 Other (*specify*) _____

Your phone number: _____

How did the case resolve? (Do not reveal confidential information):

- Direct result of the ADR process Resolution was unrelated to the ADR process
 Indirect result of the ADR process Case was not resolved
 Other (*specify*) _____

What was the effect of the ADR process on costs and court time?

- Reduced costs Increased costs By how much? (*estimate*) \$ _____
 Reduced court time? Increased court time How many days? (*estimate*) _____

On a scale of 1 (very dissatisfied) to 5 (very satisfied) please rate:

The ADR process:

- _____ Appropriateness of the process for your dispute
_____ Fairness
_____ Opportunity to participate
_____ Satisfaction with outcome

Would you use this process again? Yes No

The neutral:

- _____ Neutrality
_____ Temperament
_____ Knowledge of the ADR process
_____ Knowledge of the subject matter of the dispute

Would you use this neutral again? Yes No

Comments on any of the above matters or on administration of the ADR program: