

SUPERVISED VISITATION/SUPERVISED EXCHANGE PROVIDERS LIST

SOME THINGS TO KNOW ABOUT THIS LIST:

All providers of supervised visitation and supervised exchanges must comply with Family Code section 3200.5 and the uniform standards of practice described in Standard 5.20 of the California Standards of Judicial Administration.

Providers on this list have signed an annual Declaration of Supervised Visitation Provider (Professional), form FL-324(P), declaring that they comply with all mandatory requirements under Family Code section 3200.5 and Standard 5.20. Providers on this list must also register with TrustLine. TrustLine requires all caregivers listed on its registry to pass a background screening that qualifies them as a childcare provider. You may call TrustLine for further verification at 1-800-822-8490. When selecting one of the providers from the list, it is very important that you are familiar with the standards of practice and use good judgment. Keep in mind: • The court does not monitor, evaluate or endorse the quality of the providers. • There is no governing body overseeing these providers. • Any services other than supervised visitation or supervised exchange are not covered by the provider's declaration that they meet the mandatory requirements • Each provider is their own entity and may or may not have a manager or director, operating policies and procedures, or a form complaint process. • The cost of services is only one of several factors to consider when making a decision about utilizing the providers on this list.

NOTICE AND DISCLAIMER

The Superior Court of California, County of Santa Clara, is making this list available as a public service only. All providers on this list have signed a declaration under penalty of perjury that they meet the requirements of Family Code section 3200.5 and the uniform standards of practice described in Standard 5.20 of the California Standards of Judicial Administration. All information contained on this list has been submitted by each provider. Although the court is making this list available to you, the court has not and does not monitor or evaluate the quality of the providers. The court has not examined or evaluated the providers' facilities or verified their information. The court does not recommend or endorse any of the listed providers nor does a provider's inclusion on this list guarantee that the provider will meet the needs of a family. You are responsible for interviewing and selecting a suitable provider. You should contact the providers directly for more information. The Superior Court is not a party to any transaction between the customer and the provider and the court will not be liable for any cost of services. The court is not responsible for any damages arising directly or indirectly from services provided by any of the listed providers. By accessing this list, you understand and agree that the court is not in any way responsible or liable for the acts, omissions or services of any of the providers, or for any other actions taken based upon the information provided. Any complaints about a provider's services should be sent directly to the provider. Requests for changes to this list from a provider must be submitted to Family Court Services using Local Form FM-1179, Professional Supervised Visitation Provider List Initial and Annual Renewal Application and Change Request Form Commencing January 1, 2023, providers may be removed from this list in the sole discretion of the Supervising Judge of the Family Division or their judicial designee without prior notice or process, and without recourse.

Supervised Visitation and Supervised Exchange Provider List

Maintained by Family & Civil Court Resources, Superior Court of California, County of Santa Clara

DISCLAIMER

For Parents/Caretakers: The Superior Court of California, County of Santa Clara is making this list available as a public service only. All providers on this list have signed a Declaration Under Penalty of Perjury that they meet the Standards of Judicial Administration 5.20 and have requested to be listed. All information listed has been submitted by each provider. Although the Superior Court is making this list available to you, the Superior Court has not and does not screen or evaluate the providers, their facilities, or the information they have listed. The Superior Court has not verified any of the information posted on the list provided. The Superior Court does not recommend or endorse any of the listed providers nor does it recommend that any of the listed providers will meet the needs of parents or children. You are responsible for interviewing and selecting a suitable provider. You should contact providers directly for relevant information.

The Superior Court is not a party to any transaction between the customer and the provider and the Superior Court will not be liable for any cost of the services. The Superior Court of Santa Clara County is also not responsible for any damages arising directly or indirectly from services provided by any of the listed providers.

By accessing this list, you understand and agree that the Superior Court is not in any way responsible or liable for the acts, omissions, or services, of any of the providers, or for any other actions taken based upon the information provided. Any complaints should be sent directly to the provider. Copies of complaints may be sent to the Manager of Family Court Services but the Manager has no authority to limit any provider's inclusion on the list except for those providers who fail to sign the Declaration under Penalty of Perjury that they meet the Standard 5.20, Uniform standards of practice for providers of supervised visitation.

For Providers: Beginning January 1, 2022, all providers and each monitor employed by providers, must annually complete the FL-324 (P) form and FM-1179 for inclusion on this list. The annual renewal will include a declaration that each monitor has met the requirements of California Standards of Judicial Administration (Uniform Standards of Practice for Providers of Supervised Visitation) Standard 5.20 and California Family Code Section 3200.5 and completed eight (8) hours of training within the last year in the areas specified, with at least two hours dedicated to Issues Relating to Substance Abuse, Child Abuse, Sexual Abuse & Domestic Violence. Requests for changes to this list must be submitted in writing to the Manager of Family Court Services on the Information Inclusion and Change Form (FM-1179) for Supervised Visitation Providers. This list will be updated quarterly.

Agency	ABC Visits	Affordable Child Centered Supervised Visitation	Ascending Families, LLC
Name of Provider	Christina Covarrubias	Lorraine Ruiz	Lilly Maggiolo, Executive Director
Phone	(408) 710-9541	(408) 644-2907	(408) 710-9965
Address Email Website	Email: Christina@abcvisits.com	Website: www.linkedin.com/in/lorraine-ruiz-722a7169/ Email: Ruiz515115@aol.com	Website: www.ascfam.com Email: lilly@ascfam.com
Area Served	Gilroy, Monterey, Morgan Hill, San Jose, Santa Clara, Santa Cruz, and Watsonville	Santa Clara County	S. San Jose, San Martin, Morgan Hill, Gilroy, Hollister, Watsonville
Hourly Rate	\$60	\$45	\$80
Sliding Scale	Not Available	Available	Not Available
Intake & Report Fees	Intake: \$70/a person Reports: \$70/hour	Intake: \$40/a person Report: \$40/a report	Intake: \$85/a person Report: Hourly Rate
Additional Child Hourly Fee	\$10 hr./each additional child	No Additional Charge	\$90/hr. for 2 children, Increasing Cost for more children
Location of Visits	Offsite and Transportation Provided	Offsite	Onsite (Hollister only) and offsite
Length of Visits	2-8 hours	Minutes-8 hours	2-8 hours
HOURS of Operation	M-Fri: 9 am - 9 pm Sat: 9 am – 7pm, Sun: 9 am – 6 pm	Daily: 8 am – 8 pm	Mon-Fri: 8 am – 8 pm Sat & Sun: 8 am – 6 pm
Languages	English	English and Spanish	English and Spanish
Exchanges	\$60 plus mileage/exchange	\$40/exchange **See provider for other related services	\$75/exchange Other Services: Virtual Visitation, Phone Monitoring

Agency	Balanced Visitations	Caring About Family Services	Caring Supervised Visitation and Exchanges Services LLC
Name of Provider	Samantha Ortega	Brook Zhao	Alex Bauer
Phone	(510) 875-9502	(510) 972-3270	(415) 483-5371
Address Email Website	Email: balancedvisitations@gmail.com	Email: support@caringforfamily.org	Address: 99 North First St, San José CA 95113 Website: www.caringsupervisedvisits.com Email: caring.supervised.visits@gmail.com
Area Served	Alameda, San Francisco, San Mateo, Santa Clara Counties	Alameda, San Francisco, San Mateo & Santa Clara Counties	Alameda, Los Angeles, San Mateo, Santa Clara, & Santa Cruz Counties
Hourly Rate	\$70	\$100	\$70
Sliding Scale	Not Available	Not Available	Not Available
Intake & Report Fees	Intake: \$30/a person Report: Free (Included in pricing)	Intake: \$75/a person Report: \$120/a report	Intake: \$0 Report: Free (Included in pricing)
Additional Child Hourly Fees	\$4 hr./each additional child	\$10 hr./each additional child	\$5 hr./each additional child
Location of Visits	Offsite	Off Site and Transportation Provided Onsite Only for County Provided Sites	Onsite, Off Site and Transportation Provided
Length of Visits	2-8 hours	2-8 hours	1-8 hours
HOURS of Operation	Daily: 8 am – 8 pm	Daily 8 am – 8 pm	Daily 8 am – 9 pm
Languages	English and Spanish	English and Mandarin	English, Spanish & Tagalog
Exchanges	\$65 Roundtrip **See provider for other related services	\$75/exchange	\$70/exchange **See provider for other related services

Agency	Christy Fraser, Licensed Marriage & Family Therapist, Inc	David Saenz Visitation & Exchange Services	Elizabeth Moreno Visitation Monitor
Name of Provider	Christy Fraser	David Saenz	Elizabeth Moreno
Phone	(650) 504-5107	(669) 244-2401	(831) 224-9381
Address Email Website	Address: 220 S. California Ave. #110 Palo Alto, CA 94306 Website: www.keepfamiliesconnected.com Email: christyfrasermftinc@gmail.com	Email: visitswithdavid@gmail.com	Address: P.O. Box 59437 San Jose, Ca 95159 Email: morenosupeliz@gmail.com
Area Served	San Francisco, San Mateo and Santa Clara Counties	Alameda, Contra Costa, San Francisco, San Mateo, & Santa Clara Counties	Santa Clara and Santa Cruz Counties
Hourly Rate	\$175	\$80	\$60 - \$80/hour
Sliding Scale	Not Available	Not Available	Yes, Available
Intake & Report Fees	Intake: \$175.00/hr. Report: \$175.00/hr.	Intake: \$20/a person Report: Free (Included in pricing)	Intake: \$100-\$125/a person (varies according to circumstances) Report: \$60/per hour
Additional Child Hourly Fees	None	After 2 children: additional \$10 hr./a child	\$35 hr./each additional child
Location of Visits	Onsite and Offsite	Offsite and Transportation Provided	Onsite, Offsite and Transportation Provided
Length of Visits	2-10 hours	2-8 hours	1.5-5.5 hours
HOURS of Operation	M-Th: 8 am - 10 pm, Sun: 8 am - 10 pm (Can be flexible with hours)	Mon-Fri: 8 am – 9 pm Sat & Sun: 10 am – 9 pm	M-Th: 10 am – 9 pm, Fri: 3 pm – 6 pm Sat: 1 pm - 7 pm, Sun: 9 am – 8 pm
Languages	English	English	English and Spanish
Exchanges	Not Available	Not Offered	\$70 - \$80/hour travel **See provider for other related services

Agency	Family Konnections Supervised Visitation & Exchange Agency LLC	Happy N Smile 4 Kids	Healthy Families Happy Families	
Name of Provider	Esther Alex-Taylor	Cinny Lee	Laura Inzunza, Executive Director	
Phone	Ph: (408) 504-5400 Fax: (408) 907-6131	(650) 335-5573	Ph: (800) 208-3624 (Se Habla Español) Fax: (888) 203-2375	
Address Email Website	<u>Email:</u> FamilyKonnections@yahoo.com	<u>Email:</u> Happynsmile4kids@gmail.com	<u>Website:</u> www.healthyfamilieshappyfamilies.org <u>Email:</u> Laura@healthyfamilieshappyfamilies.org	
Area Served	Alameda, Contra Costa, Fresno, Madera, Sacramento, San Benito, San Joaquin, San Mateo, Santa Clara, & Stanislaus Counties	Santa Clara County	<u>If Meet Eligibility Requirement:</u> Santa Clara County	<u>Regular Cost:</u> Alameda, Contra Costa, San Mateo, San Francisco, & Santa Clara Counties
Hourly Rate	\$70- \$85 (Additional cost for Holidays)	\$80	\$0	<u>\$90</u>
Sliding Scale	Not Available	Not Available	Not Available	Not Available
Intake & Report Fees	Intake: \$50/a parent Report: \$20-60 based on length of report	Intake: \$70/a person Report: \$70/a report	Intake: \$0 Report: \$0	Intake: \$100/a person Report: \$60/a report
Additional Child Hourly Fees	TBD per case	\$10 hr./each additional child	\$0 hr./a child	\$10 hr./each additional child
Location of Visits	Offsite	Offsite and Transportation Provided	Onsite and Offsite	Offsite
Length of Visits	Minimum: 1 hr. w/in Santa Clara County 2 hrs. outside of Santa Clara County	2 – 10 hours	1.5 – 2 hrs.	2 – 8 hrs.
HOURS of Operation	Daily: 8 am – 10 pm	Mon - Thurs: 8 am-9 pm Fri, Sat, & Sun: 8 am-10 pm	Sun – Thurs: 9 am - 8 pm Fri: 9 am – 8 pm	
Languages	English	Mandarin, Malay, English	English and Spanish	
Exchanges	Minimum: \$50/exchange (Varies depending on location)	\$80/each exchange	Not Offered	

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Agency	IN-SIGHT Supervised Visitation & Exchange Services	Jewels Court Services	Kids First, LLC
Name of Provider	Barbara Bagby	Julie Barto	Neena Mand, Satpreet Mand
Phone	Ph: (408) 642-9565 Fax: (408) 904-4026	(408) 701-7500	(408) 705-0579 or (408) 603-6168
Address Email Website	<u>Email:</u> barbagby@gmail.com	<u>Address:</u> 255 North Market Street, Suite 135 San Jose, CA 95110 <u>Email:</u> jewelscourtservices@gmail.com	<u>Address:</u> Airport Garden Office Suites 1400 Coleman Ave, Suite C-12 Santa Clara, CA 95050 <u>Email:</u> Kidsfirst@pacbell.net
Area Served	Alameda, San Benito, San Mateo, Santa Clara, and Santa Cruz Counties	Santa Clara County	Alameda, San Mateo, and Santa Clara Counties
Hourly Rate	\$85	\$75	\$60
Sliding Scale	Not Available	No	No
Intake & Report Fees	Intake: \$80/a person Report: Free (Included in pricing)	Intake: No Charge Report: \$50/a report	Intake: \$50/a person Report: \$25/a report
Additional Child Hourly Fees	\$10 hr./each additional child	\$10 hr./each additional child	2 nd child – \$10/hr., 3 rd child: needs 2 supervisors therefore \$130/hr.
Location of Visits	Offsite and Transportation Provided	Onsite, Offsite and Transportation Provided	Onsite and Off Site
Length of Visits	2 - 6 hours (More hrs. may be considered)	2 – 8 hours	2 -8 hours
HOURS of Operation	Daily: 8 am – 8:30 pm	Daily 8 am – 10 pm	M-F 10 am-8 pm, Sat & Sun 9 am-8 pm
Languages	English and Spanish	English and Spanish	English, Spanish, Hindi, Punjabi, Urdu
Exchanges	\$85/each exchange (Plus mileage) **See provider for related services offered.	\$50+/each exchange (Varies depends on distance from Agency's office.)	1 child - \$60, Additional children: \$10 per child

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Agency	Olive Branch Visitation Services	One Accord Supervised Visitation & Exchange Solutions	S.V.M. Services
Name of Provider	Sarah Ellingson	Bianca N. Taylor	Wendy Aguilar
Phone	(408) 838-2499	(408) 398-4200	408-599-6159
Address Email Website	Website: https://olivebranchvs.com Email: sarah@olivebranchvs.com	Website: www.oneaccordsv.com Email: oneaccord.sv@gmail.com	Website: svmservices11@gmail.com
Area Served	Alameda, Monterey, San Benito, San Francisco, San Mateo, Santa Clara, and Santa Cruz Counties	Alameda, San Benito, Santa Clara, and San Mateo Counties	Santa Clara County
Hourly Rate	\$90	\$70	\$80
Sliding Scale	No	No	No
Intake & Report Fees	Intake: \$90 hr./a person Report: \$60 hr.	Intake: \$50/a person Report: \$20-\$60 (Depending on the type of Report Requested)	Intake: \$50/a person Report: \$50/a report
Additional Child Hourly Fees	No Charge	After 2 children: additional \$10 hr./each additional child	\$10 hr./each additional child
Location of Visits	Offsite	Offsite	Offsite
Length of Visits	30 minutes to 6 hours	1 - 12 hours	2 – 8 hours
HOURS of Operation	Daily: 7 am - 9 pm	Daily: 7 am – 9 pm	Daily 8 am – 8 pm
Languages	English	English, Spanish, Vietnamese & Punjabi and Hindi	English and Spanish
Exchanges	\$90/each exchange	\$50/each exchange	Not Offered

Agency	The Family Circle	The Village Visitations & Exchanges	Together Time Bay Area
Name of Provider	Alexandra Galvez, Visitation Monitor	Terry Thomas	Sally Fraser
Phone	(408) 483-4820	(650) 501-1329	(510) 295-8041
Address Email Website	<u>Email:</u> alexandragalvez01@gmail.com	<u>Address:</u> 35111 Newark Blvd. Ste F, PMB 2026 Newark, CA 94560-1258 <u>Email:</u> Info@TheVillVE.com	<u>Address:</u> P.O Box 7473, 1931 Solano Avenue Berkeley CA 94707 <u>Website:</u> www.togethertimebayarea.com <u>Email:</u> sally@togethertimebayarea.com
Area Served	Santa Clara County	Santa Clara and Alameda Counties	Santa Clara, San Mateo, Alameda, Contra Costa, Marin, San Francisco Counties
Hourly Rate	\$65	\$60	\$120
Sliding Scale	No	No	No
Intake & Report Fees	\$50/a person \$50/a Report	Intake: \$50/a person Report: \$40 for 1 st hr., \$20 for each additional hour.	Intake: \$120/a person Report: \$120/per hr.
Additional Child Hourly Fees	\$10 hr./additional child	\$20/	No Charge
Location of Visits	Off Site	Offsite	Offsite
Length of Visits	2 hrs. minimum	2-4 hours	No Minimum or Maximum
HOURS of Operation	M-TH: 5 pm – 8 pm Sat & Sun: 9 am – 5 pm	M, W-F: 8 am – 8 pm Sat & Sun: 9 am – 9 pm	T-Sun: 7 am – 9 pm (Hours May Vary Upon Request)
Languages	English and Spanish	English	English
Exchanges	\$50	\$40/an exchange (Additional Cost for Additional children)	Not Offered