

Children's Waiting Room (FREE SERVICE) Parent/Guardian/Caregiver Information

https://www.catalystcomm.org

Catalyst Community offers unique children's waiting rooms with activities and qualified staff to keep your child(ren) engaged while you are conducting court business on site. We have games, toys, art and more!

Who can attend?

Children
Ages 2 to 12
years old
Sorry, no sick
children

We welcome children 2 years to 12 years of age to the Children's Chambers. Children must be fully potty-trained and able to use the restroom without assistance from our teachers. Children wearing pull-ups or diapers are not considered fully potty-trained.

We cannot accept sick children due to concerns for health and safety of our staff and other

How does it work?

children. No sick children will be admitted. The responsible adults will be contacted to pick up a child immediately if our staff determines a child is sick after drop-off.

Usage Policy: The Children's Waiting Room may be used for a maximum of 4 hours per day, not to exceed 3 times per week, and no more than 12 hours total per week. Exceptions to this policy will be considered on a case-by-case basis.

Drop-off and Pickup

A responsible adult (parent/guardian/caregiver) must accompany the child to drop off at the Children's Waiting Room. The responsible adult is required to complete a New Child/New Family Registration Agreement for any children attending for the first time within the last 12 months. The responsible adult will be required to show identification upon request.

Each responsible adult and child will receive matching wristbands during drop-off. A child will only be released at pickup to the responsible adult wearing the matching wristband and confirmed identification. No exceptions are available except as direct by a Court Judge or designated authorized court representative.

Stay on Site

Children's Waiting Room staff need to be aware of your location at all times. The responsible adult must inform staff of department changes and must stay inside the court facility <u>at all times</u> while children are in the Children's Waiting Room.

Mutual Respect & Courtesy

Our dedicated team of childcare professionals care deeply for children visiting Children's Waiting Room. We ask that children and parents/guardians/caregivers demonstrate respect and courtesy. No inappropriate language or abusive behavior will be tolerated of any kind, and our staff will immediately contact Sheriff's Deputies on site for necessary incidents.

Hours of Operation

8:15am to 4:45pm See the specific court location schedule for exact times. Most rooms are open from 8:15 AM to 4:45 PM. Children's Waiting Rooms are closed for 1 hour during a lunch recess.

Pickup on time

The responsible adult must pick up children no later than the posted closing time of 4:45 PM. The Sheriff's Department will be contacted to take children into protective custody, if the child is not picked up on time.