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## NOTICE TO SMALL CLAIMS LITIGANTS

The Superior Court of California, County of Santa Clara – Small Claims Division encourages alternative dispute resolution (mediation) to settle cases by agreement. Mediation is a voluntary process conducted by a trained and neutral mediator in a confidential and private setting. The advantage of mediation is that the parties can resolve their dispute by mutual agreement and keep control over the outcome.

### WHEN CAN I GO TO MEDIATION?

You are encouraged to participate in mediation before your court date. You have many options for selecting a mediator. The following is a list of local agencies that provide free mediation services:

- **Project Sentinel**  
Call (408) 414-5311 or visit their website at [www.housing.org](http://www.housing.org)
- **Santa Clara County District Attorney's Office, Consumer Protection Unit Mediation Services**  
Disputes between consumers and businesses for products or services for home or personal use  
Call 408-792-2880 or email [consumer@dao.sccgov.org](mailto:consumer@dao.sccgov.org)

### NEED MORE INFORMATION?

Please call the Small Claims Advisor at 408-882-2929 or visit their webpage at [www.scscourt.org](http://www.scscourt.org).