
NOTICE TO SMALL CLAIMS LITIGANTS

The Superior Court of California, County of Santa Clara – Small Claims Division encourages alternative dispute resolution (mediation) to settle cases by agreement. Mediation is a voluntary process conducted by a trained and neutral mediator in a confidential and private setting. The advantage of mediation is that the parties can resolve their dispute by mutual agreement and keep control over the outcome.

WHEN CAN I GO TO MEDIATION?

You are encouraged to participate in mediation before your court date. You have many options for selecting a mediator. The following is a list of local agencies that provide free mediation services:

- **Project Sentinel**
Call (408) 414-5311 or visit their website at www.housing.org
- **Santa Clara County District Attorney's Office, Consumer Protection Unit Mediation Services**
Disputes between consumers and businesses for products or services for home or personal use
Call 408-792-2880 or email consumer@dao.sccgov.org

NEED MORE INFORMATION?

Please call the Small Claims Advisor at 408-882-2929 or visit their webpage at www.scscourt.org.