

# Self Help Center

## & Family Law Facilitator's Office

### Do-It-Yourself Resources and Websites

#### California State Bar - Lawyer Referral Services

You may select a Lawyer Referral Service through the State Bar of California's website. Some lawyer referral services offer a low-cost, 30 minute consultation with an attorney. Website: <http://www.calbar.ca.gov/Public> click on "Lawyer referral services"

#### Santa Clara County Bar Association - Lawyer Referral and Modest Means Panel

For a low-cost, 30 minute consultation with an attorney and representation in Court for a fee based on your income  
Phone: (669) 302-7803 | Website: [sccbba.community.lawyer](http://sccbba.community.lawyer)

Visit the **California Court's Self-Help Website:** [selfhelp.courts.ca.gov](http://selfhelp.courts.ca.gov)

Purchase **Do-It-Yourself legal books** by *Nolo Press* and other publishers at all major booksellers or Call (510) 549-1976 or Visit website ([www.nolo.com](http://www.nolo.com)). These books may also be available for free in print and as e-books through your local library.

#### Do legal research at the **Santa Clara County Law Library**

360 N. First St. (between Julian and Bassett streets); call for hours (408) 299-3567

#### RESOURCES IN THE FAMILY JUSTICE CENTER COURTHOUSE (FJCC)

**Address:** 201 N First Street, San Jose, CA 95113 | Phone Numbers: See Below  
**Free Internet Access to Legal Websites/Forms** during regular business hours inside the Clerk's Office

<b>FJCC Clerk's Office</b>	Monday -Thursday 8:30 A.M. – 3:00 P.M. & Friday 8:30 A.M. – 12:00 P.M.
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Calendar - San Jose Family Court	(408) 534-5710
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Clerk's Office - San Jose Family Court	(408) 792-4200
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Court Specialist - San Jose Family Court	(408) 534-5708
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Schedule Settlement Officer Conference	(408) 882-2988
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Family Court Services	(408) 534-5760
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Mediation / Assessments	(408) 534-5600
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Records - San Jose Family Court	(408) 534-5600
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#### Self Help Center/Family Law Facilitator's Office - Remote Assistance only

Hours: Mondays, Tuesdays & Thursdays 8:30am to 1:30pm

<b>EMAIL</b>	<a href="http://www.scscourt.org">www.scscourt.org</a> click "Contact the Self Help Center"
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<b>LIVE CHAT</b>	<a href="http://www.scscourt.org">www.scscourt.org</a> click "Contact the Self Help Center"
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<b>CALL</b>	(408) 882-2926
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#### Restraining Order Help Center – In-person assistance limited to emergency issues:

\*\*\*Restraining Orders, Emergency Custody/Visitation, Emergency Guardianships, Evictions (limited to emergencies only)\*\*\*

<b>IN PERSON</b>	Monday – Thursday 8:30 A.M. – 1:30 P.M. Friday 8:30 A.M. to 12:00 P.M.
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<b>REMOTE ASSISTANCE</b>	For email, live chat and phone, see information above.
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**Note: Due to budget issues our services, and when they are offered, may change without notice.**

**VISIT US ONLINE:**  
[www.scscourt.org](http://www.scscourt.org)  
[selfhelp.courts.ca.gov](http://selfhelp.courts.ca.gov)

**EMAIL US:**  
[www.scscourt.org](http://www.scscourt.org)  
click "Contact the Self-Help Center"

**CALL US:**  
408-882-2926

Revised 4/26/2023

**Free Help****General Help:**

Pro Bono Project (408) 998-5298  
 Lawyers in the Library-San Jose (408) 808-2382  
 Lawyers in the Library – Mountain View (408) 998-5298 x-311  
 Bay Area Legal Aid (BayLegal) (408) 850-7066

**Bankruptcy:**

Pro Bono Project (408) 998-5298

**Children's issues:**

District Attorney - Child Abduction Unit (408) 792-2921  
 Child Protective Services ("CPS") (408) 299-2071  
 Department of Child Support Services ("DCSS") (866) 901-3212  
 The Law Foundation - Legal Advocates for Children and Youth (L.A.C.Y.) (408) 280-2416

**Domestic Violence:**

Superior Court, Restraining Order Help Center (408) 534-5709  
 Asian Americans for Community Involvement (408) 975-2739  
 Community Solutions (877) 363-7238  
 YWCA Silicon Valley (800) 572-2782  
 Next Door Solutions to Domestic Violence (408) 501-7550  
 Bay Area Legal Aid (BayLegal) (408) 850-7066  
 Pro Bono Project (408) 998-5298  
 Asian Law Alliance (408) 287-9710  
 Senior Adults Legal Assistance (S.A.L.A.) (408) 295-5991 (9:00 AM– 12:00 PM)

**Elder Issues:**

Senior Adults Legal Assistance (S.A.L.A.) (408) 295-5991 (9:00 AM– 12:00 PM)

**Guardianships:**

The Law Foundation - Legal Advocates for Children and Youth (L.A.C.Y.) (408) 280-2416  
 Catholic Charities (408) 200-0980

**Housing:**

Asian Law Alliance (408) 287-9710  
 Bay Area Legal Aid (BayLegal) (408) 850-7066  
 The Law Foundation - Eviction Clinic/Fair Housing Law Project (408) 280-2424 or [www.lawfoundation.org/housing](http://www.lawfoundation.org/housing)  
 Community Legal Services (650) 326-6440  
 Project Sentinel (408) 720-9888

**Consumer Law:**

Alexander Law Center (Santa Clara University) (408) 288-7030  
 Community Legal Services (650) 326-6440  
 The Law Foundation (408) 293-4790

**Employment:**

Alexander Law Center (Santa Clara University) (408) 288-7030  
 Asian Law Alliance (408) 287-9710  
 Employment Law Center (415) 864-8848  
 The Law Foundation (408) 293-4790

**Immigration:**

Alexander Law Center (Santa Clara University) (408) 288-7030  
 Asian Law Alliance (408) 287-9710 Spanish: 453-3003 x-104  
 Catholic Charities (408) 325-5164  
 Community Legal Services (650) 326-6440

**Mental Health Patient's Rights:**

The Law Foundation - Mental Health Advocacy Project (408) 280-2420

**Constitutional Rights:**

American Civil Liberties Union (A.C.L.U.) (415) 621-2488

# Helpful internet websites...

## Free internet access is available at:

- County of Santa Clara public libraries. Contact the individual libraries. Numbers are in the phone book and online. Some have free how-to-use-the-internet classes!

## Government legal sites

- Free legal forms (they're fillable online) [www.courts.ca.gov/forms.htm](http://www.courts.ca.gov/forms.htm)
- Santa Clara County Superior Court [www.sccscourt.org](http://www.sccscourt.org)
- Santa Clara County – look up your case [www.sccscourt.org/online\\_services/case\\_info.shtml](http://www.sccscourt.org/online_services/case_info.shtml)
- California Courts (State) Self-Help Center <https://selfhelp.courts.ca.gov/>
- California Code ("The Law") <http://leginfo.legislature.ca.gov/faces/codes.xhtml>
  - Once on this site, click the code you are interested in (ex. "Family Code - FAM")
- County of Santa Clara [home.sccgov.org/home](http://home.sccgov.org/home)
  - General legal information, District Attorney, Public Defender, Child Abduction, etc.; Click on "Law & Justice"
- Department of Child Support Services (DCSS) [www.childsupport.ca.gov](http://www.childsupport.ca.gov)
  - Online child support calculator; the DCSS helps collect child support

## Non-profit Legal Service Providers (Santa Clara County)

- Bay Area Legal Aid (BayLegal) <http://baylegal.org/get-help/client-services/>
- Catholic Charities [www.ccsj.org](http://www.ccsj.org)
- Community Legal Services [www.clsepa.org](http://www.clsepa.org)
- Law Foundation of Silicon Valley [www.lawfoundation.org](http://www.lawfoundation.org)
  - LACY, Mental Health Advocacy Project, Health Legal Services, Fair Housing
- Pro Bono Project [www.probonoproject.org](http://www.probonoproject.org)

## Domestic Violence

**Important! Other people who use your computer can see what websites you have visited. For your safety you may want to use a computer in a safe place.**

- YWCA Silicon Valley [www.ywca-sv.org](http://www.ywca-sv.org)
- Next Door [www.nextdoor.org](http://www.nextdoor.org)
- Community Solutions [www.communitysolutions.org](http://www.communitysolutions.org)
- Asian Americans for Community Involvement [www.aaci.org](http://www.aaci.org)
- MAITRI [www.maitri.org](http://www.maitri.org)
- California State website [www.ca.gov](http://www.ca.gov), then search on "domestic violence"

## State Referral and Self-Help Resources Information about Attorneys

[www.LawHelpCalifornia.org](http://www.LawHelpCalifornia.org)

- California State Bar [www.calbar.ca.gov](http://www.calbar.ca.gov)
- Santa Clara County Bar [www.sccba.com](http://www.sccba.com)
- Martindale-Hubbell attorney ratings [www.martindale.com](http://www.martindale.com)

## Small Claims/Consumer Issues

- Department of Consumer Affairs [www.dca.ca.gov](http://www.dca.ca.gov)
- Small Claims Advisor This service has been temporarily suspended.
- Secretary of State (to look up agents for service of process) <https://bizfileonline.sos.ca.gov/>
- Office of Mediation and Ombuds Services <https://omos.sccgov.org/home>
- District Attorney, Consumer Protection Unit <https://countyda.sccgov.org/prosecution/departments/consumer-protection-unit>

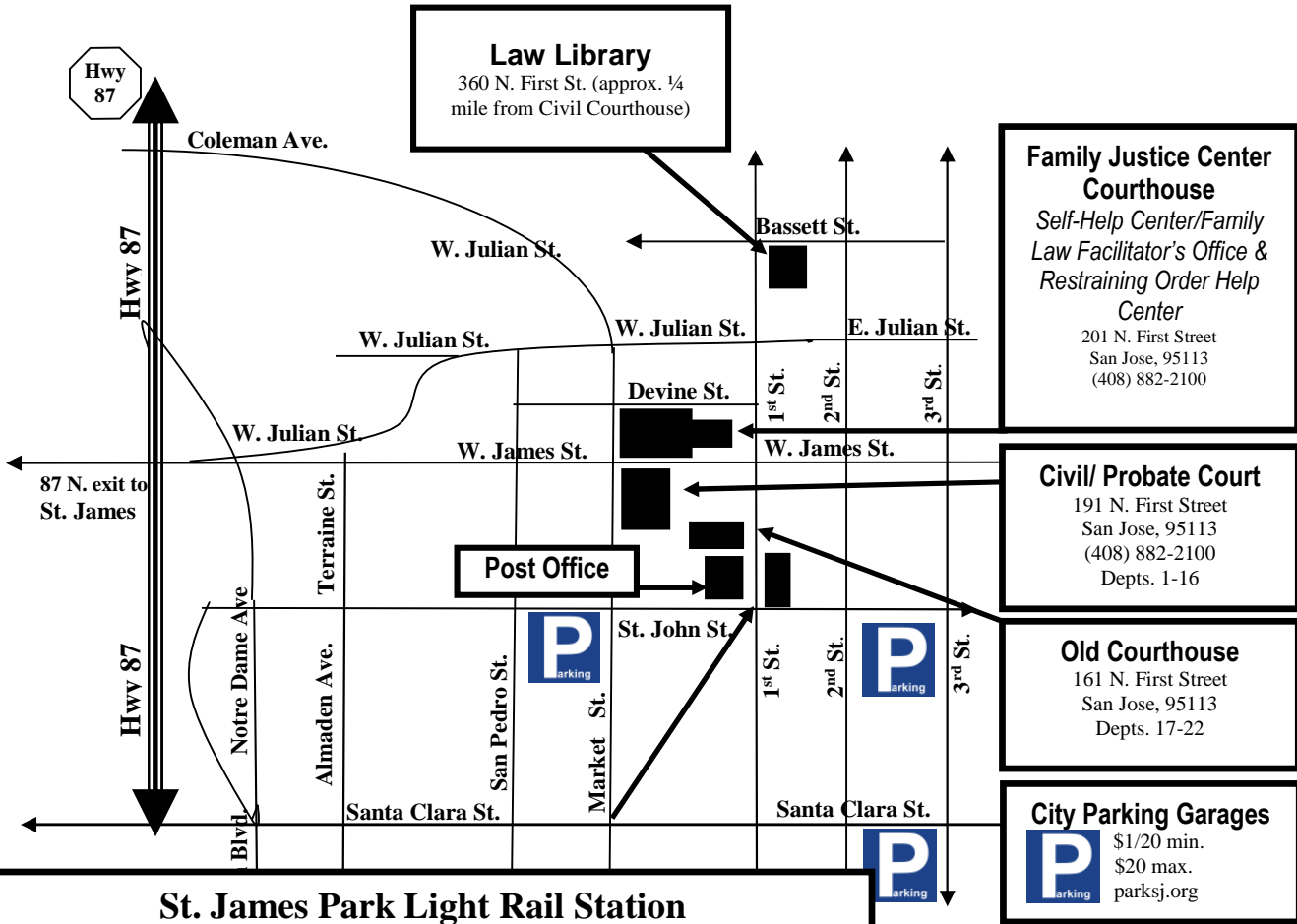
*This is only a small sampling of the resources available to you on the internet. Except for its own sites, the Superior Court, County of Santa Clara does not maintain, endorse, nor take responsibility for the accuracy of any of the information on these websites.*

## Helpful Books

- Summary of California Law (Witkin), Bancroft-Whitney
- California Practice Guides, published by Rutter Group, CEB and others on different legal subjects.
- Civil Procedure Before Trial, California Practice Guide, The Rutter Group
- California Procedure (Witkin), Bancroft-Whitney
- Sample Pleadings ("custom" legal forms)– Forms of Pleading and Practice, publisher: Matthew Bender

# Map of Self-Help Center/Family Law Facilitator's Office and Courthouse Locations

**MAP NOT DRAWN TO SCALE**



**St. James Park Light Rail Station**

Due to the lack of parking in Downtown San Jose, public transportation is highly recommended when coming to court. There is a light rail station located near the Downtown Superior Court and the new Family Justice Center Courthouse (as shown on the map above).

Light Rail:  
 Saint James South Station: 101 N. 2<sup>nd</sup> St.  
 Southbound platform is located on Second St., just north of Saint John St.  
 Saint James North Station: 150 N. 1<sup>st</sup> St.  
 Northbound platform is located on First St., just south of Saint James St.

Connecting Bus Routes: 66, 72, 73, 82, 181, 304

Visit [www.vta.org](http://www.vta.org) for more information about public transportation.