

# Juvenile Justice Commission County of Santa Clara

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## SANTA CLARA COUNTY JUVENILE JUSTICE COMMISSION GROUP HOME INSPECTION RECOMMENDATION REVIEW STATUS CALIFORNIA ANCHOR RESIDENTS, INC., #2 December 12, 2016

### INTRODUCTION

The Santa Clara County Juvenile Justice Commission (JJC) conducted an inspection on May 5, 2016 of California Anchor Residents Inc., #2 (Home), a group home in San Jose. The report generated from the inspection recommended that no new placements be made until a list of deficiencies was corrected. On December 12, 2016, the JJC Group Home Inspection Committee (Committee) returned to the group home to determine if corrections were made. The following is a summary of what the Committee found. Details concerning the status of each of the specific recommended corrections have been placed in the attached table. **Included in this table are the results of Community Care Licensing (CCL) investigation based on the findings of JJC December 12, 2016 visit.**

### IMPROVEMENTS

The Committee determined that the following improvements had been made since the initial inspection.

- The interior and exterior are on the whole neater and cleaner.
- The quantity and quality of the food has increased and improved.
- The CCL license is now posted in a public place and Plan of Operation has been revised and available for inspection.
- The Office is orderly and the residents' files in order.
- All of the residents are attending school.
- The group home manager and staff were prepared and available to answer questions.

### RECOMMENDATIONS

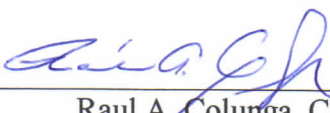
The JJC still found deficiencies in the Home that require correction. They are the following:

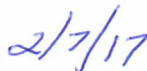
- The hall smoke alarm is inoperable and the staff stated that the home does not conduct fire drills. For the safety of the residents and staff, all fire alarms must be operational and periodic fire drills should be held.
- The home does not have records of staff training. Training records must be available for review.
- The camera in the backyard is still turned to the roof. If the Home should either reposition and the camera and have it operational or remove it. During this visit, the

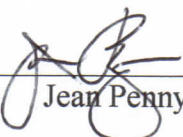
Committee also learned monitoring of the cameras located in the home is done only offsite and the home staff do not have access to the video feed. Staff should have access to the video.

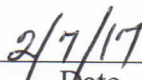
- Screens are missing on the majority of the windows. While, no insects were found inside during this time of year, the screens should be placed on all of the windows by the time the outside temperature increase enough to open the windows.
- As was stated above, the quantity and quality of the food has improved, the freezer still contains large amounts of hamburgers and pizza rolls, which is not consider part of a balanced diet.
- While the Plan of Operations has been updated, the JJC suggests that the date of the last revision should be added at the bottom of each page.

Approved by the Santa Clara County Juvenile Justice Commission on February 7, 2017.

  
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Raul A. Colunga, Chairperson

  
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Date

  
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Jean Pennypacker, Inspection Chair

  
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Date

Att: Table: California Anchor Residents #2 Inspection Recommendations Status – December 12, 2016

**Table: California Anchor Residents #2 Inspection Recommendation Status - December 12, 2016**

Recommendations:	Status		Comments:
	Yes	No	
<b>Exterior [§80087(a)]</b>			
▪ Clean the backyard of debris and trash.	X		
▪ Remove the weeds in the side yard.	X		
▪ Remove or repair the children’s play structure.	X		Removed
▪ If the camera is part of the security measures for the Home, repair and reposition the camera.		X	Outside camera still not in use. Cameras located in the home, but monitoring is done off-site, which is not available to staff.
▪ Repair the leaking pipe in the patio area and rebate the black substance on the wall and patio. Paint the areas where paint is flaking or non-existent.	X		Partially implemented. Leaky pipe fixed.
<b>Facility (§80087(a))</b>			
▪ Repair or replace the heating and air conditioning system to regulate the temperature in the home. [§80088(a)]	X		Heater was operational during visit and temperature was comfortable. The swamp coolers for air conditioning were not checked.
▪ Replace or repair inoperable smoke alarms.		X	<ul style="list-style-type: none"> <li>• Hall smoke alarm not working.</li> <li>• Was told bedrooms and Family room operating and checked daily.</li> <li>• No fire drills. <b>(CCL: Substantiated)</b></li> <li>• No evacuation diagrams posted.</li> <li>• CO detector did not appear to be working or checked by staff. <b>(CCL: Unfounded - staff showed JJC the wrong equipment)</b></li> </ul>
▪ Deep clean the Home to remove dirt and grime throughout.	X		Improved
▪ Remove the piles of clothing on the floor, beds or in baskets. Use techniques to modify behavior concerning the proper storage of personal	X		

belongings.			
▪ Establish and enforce rules about doing laundry daily.	X		
▪ Place screens on all windows. [§80087(a)(1), §80088(b)]		X	Missing on most windows
▪ Remove clutter in garage.	X		
▪ Repair or replace the water heater to address the leak. Secure the water heater.	X		
<b>Kitchen</b>			
▪ Comply with USDA Basic Food Group Plan - portion size, healthy foods (including fruits and vegetables) in the preparation of meals. [§80076(a)(1)] Post a menu for the current week. [§80076(a)(5)].	X		<ul style="list-style-type: none"> <li>• Menus appear to be current for the week of visit</li> <li>• Package meals are still used (Ramen)</li> <li>• Freezer still contains large quantities of hamburger and pizza rolls.</li> <li>• Some of the residents do not eat dinner at home.</li> </ul>
▪ Maintain the mandated amount of perishable and non-perishable food in the Home. [§84076(c)(1)]	X		
▪ Establish, train and enforce regulations concerning the handling of food by staff and residents. [§80076(a)(12-22)]	X		Staff reported training was done and regulations enforced.
▪ Keep the kitchen clean and enforce the requirement. [§80076(a)(17)]	X		Improvements noted. No food out on the counter or uncovered.
• Keep the microwave and oven clean. [§80076(a)(17)]			Improvement noted, but not completely clean. Dishwasher does not work.
▪ Obtain and maintain a sufficient number of dishes, flatware and utensils for preparing and serving food. [§80076(a)(22)]	X		
<b>Administrative Functions</b>			
▪ Licensee must hold staff accountable for the enforcement of all policies and procedures in the Home. (§80063)	X		Facility Manager (FM) indicated that staff was given assignments daily and were expected to complete.
▪ Post the CCL License. [§84009(a)]	X		
▪ Maintain a copy of the Plan of Operation at the home for review.	X		

[§80022(a), §84022]			
<ul style="list-style-type: none"> <li>▪ Review and update Plan of Operation to ensure Plan is in compliance with practices in the home. In particular, review the statement on the types of children to be served by the facility and intake admission agreement. [§84022(b)(1)]</li> </ul>	X		FM stated that the plan of operation was updated on 11/14/16, but the revision date was not noted on the page.
<ul style="list-style-type: none"> <li>▪ Maintain a resident’s file with all mandated records. [§80068.2(c), §80070, §84070]</li> </ul>	X		Selected file appears to be current & complete. Several documents located in inside pocket of folder. FM stated that these documents must be reviewed prior to integration under appropriate tab.
<ul style="list-style-type: none"> <li>▪ Initiate an individualized service/needs plan for each resident at the time of admission until a new or modified plan replaces the initial plan. Train or retrain staff on the intake process. [§80068(a), §84068.2(b)]</li> </ul>	X		
<ul style="list-style-type: none"> <li>▪ Enforce study schedule as outlined in the Plan of Operation</li> </ul>	X		Study schedule has been changed. Now set for 8:00 pm. to enable residents’ time to relax after school. Residents have access to office computer. House has developed an incentive process to encourage adherence to the policies and procedures.
<ul style="list-style-type: none"> <li>▪ Review, modify and enforce consequences for violation of policies and procedures, for example, refusal to attend school. Consider assigning extra chores during the day. [§84072.1(a) &amp; (c)]</li> </ul>	X		All of the residents attend school. Staff transports residents to their school and provide incentives for attending (increase in allowance).
<ul style="list-style-type: none"> <li>▪ Contact the County Office of Education to determine options for those residents who refuse to attend school. [§84078(d), §84079(a)(4)]</li> </ul>	X		See Above – All residents attend school.
<ul style="list-style-type: none"> <li>▪ Schedule a variety of enrichment activities that expand learning – field trips, arts, music and exercise. [§84079(a) &amp; (c)]</li> </ul>	X		Partial improvement. The residents are given the opportunity to choose outside activities with staff supervision and participation. However, the activities chosen are not considered enrichment. Two residents are active at the HUB.
<ul style="list-style-type: none"> <li>• Maintain records of staff training, and schedule trainings that conform to</li> </ul>		X	FM was unable to located record of

regulations. [§84065 generally and §84065(j)(6)]			trainings for each staff person. <b>(CCL: Unfounded - staff was unaware of where the training records were located. Substantiated – when reviewed, staff did not have the required amount of hours per state regulations)</b>
• Enforce no smoking policy. [§84087(c)]	X		FM indicated that the policy is enforced.

**Additional comments:**

Two youth interviewed. The following are their statements and the Committee members' observations:

- Not all residents have homework.
- One resident is quite pleased with her placement. She appears to be happy and talkative.
- The staff was described as being caring and supportive.
- Clothing is adequate.
- Would like more board games other than Monopoly.

An outside therapist was present during the interview with one of the residents. The feedback concerning the home was positive.