

PROBATION'S RESPONSE TO THE RECOMMENDATIONS IN THE JUVENILE HALL INSPECTION REPORT ARE INCLUDED AFTER EACH RECOMMENDATION

As a result of the 2017 inspection, the JJC makes the following:

COMMENDATIONS

1. The Probation Department, for implementing the Achieving Behavioral Change (ABC) Program, consolidating several behavior modification programs into one unified and coordinated program. (Section V. BEHAVIORAL MANAGEMENT)
2. Probation, for creating and implementing the Parent Orientation Program. (Section IV. PROGRAMS)
3. Medical Services for providing outreach to youth who are not incarcerated in JH. (Section VI. MEDICAL SERVICES)
4. Medical Services for providing medication upon a minor's release without increase in funding. (Section VI. MEDICAL SERVICES)
5. Behavioral Health for implementing two new trauma-informed programs. (Section VII. BEHAVIORAL HEALTH)
6. Education and Probation for partnering to provide a college and career readiness coordinator. (Section IX. EDUCATION)

RECOMMENDATIONS

1. **Probation should engage county wide stakeholders to investigate the causes, effective responses and effective alternatives to address the increase in younger minors (ages 13 and under) being detained in JH. (Section I. POPULATION)**

The Probation Department has experienced an increased number of youth, ages 14 and under, who are engaging in extremely risky behaviors and are being arrested for serious offenses. These youth also present a history of child welfare involvement and have entered, or are escalating within, the justice system. Typically, probation interventions are designed and targeted for youth, ages 15 and older. However, in serving younger populations, Multi-systemic Therapy (MST) is a promising evidenced-based intervention that has shown to be effective for younger justice engaged youth. MST is a juvenile crime prevention modality that enhances parenting skills and provides intensive family therapy for youth to cope with family, peer, school, and neighborhood stressors in ways that promote pro-social behavior while decreasing youth violence and other antisocial behaviors. These new services should be available to this younger clientele in the beginning of the new calendar year.

2. **Probation should restore and maintain the Serenity Garden and expand the vegetable garden. (Section III. FACILITY - Gymnasium and Grounds)**

The Serenity Garden has been overrun by crab grass and we continue to work with County Facilities and Fleet to address safe, nontoxic ways to address the issue. The Garden program continues to involve the security units and expanded this year into the inclusion of living units and a school component. We are looking at possible physical expansion but have to balance security and infrastructure space with program requirements.

3. **Probation should upgrade the identified equipment and heating and air conditioning issues in the Control Room, as recommended in the 2015, 2016 and 2017 reports. (Section III. FACILITY - Control Area)**

In Fiscal year 2018/19 the Probation Department is working with County Fleets and Facilities to upgrade the current video surveillance camera system, and include a new HVAC upgrade in the Control Room area.

- 4. Probation should assess CBO programs for effectiveness. (Section IV. PROGRAMS - Community Based Organizations)**

2018 RFP's included language into all contracts to conduct pre and post surveys with the youth, which will assist in gathering data on program effectiveness. CBO staff will be attending unit meetings one time a month, for sharing information regarding program effectiveness. Service and program effectiveness will be evaluated by the Probation Departments Research and Development unit and management.

- 5. Probation should assess the effectiveness of the ABC Program to insure fidelity to the program goals of "reinforce and encourage prosocial behavior and to recognize and acknowledge positive behavior." (Section V. BEHAVIORAL MANAGEMENT-ABC Program)**

The ABC behavior modification program has only been in existence (use) for 8 months. Plans are to include a program fidelity check by our Quality Assurance unit in conjunction with the Research and Development unit. For youth who do not respond positive to the ABC program, as existing policy states, an MDT will be scheduled to discuss strategies that will provide positive outcomes for the youth. In addition, Behavioral Health will be submitting individual care plans on each youth who has an open case with Behavioral Health. The care plan will allow counselors to have a better understating of the youth's triggers and coping mechanisms.

- 6. Probation should develop individual behavior plans for youth who are not responding to the ABC Program. (Section V. BEHAVIORAL MANAGEMENT - ABC Program)**

See comments in #5.

- 7. The Court should provide permanent full-time office space for the Nursing Outreach Program. (Section VI. MEDICAL SERVICES - Juvenile Nursing Outreach Program)**

The Probation Department and Medical Services are exploring viable locations in the Juvenile Court Main Lobby that can accommodate a nursing outreach program.

- 8. Santa Clara County Office of Education (SCCOE) should provide an online posting of Osborne School Site Council meeting dates and details. (Section IX. EDUCATION - School Site Council)**

The School Site Council meets on a regular basis and a calendar of meetings will be posted on the website this fall. (2018).

- 9. SCCOE should re-establish a teacher preparation period at Osborne school. (Section IX. EDUCATION - School Day)**

Teachers have preparation period embedded in their lunch time (30 min duty free lunch and 30 min of prep time daily)

- 10.** Probation, SCCOE and the San Jose-Evergreen Community College District should establish a policy and mechanism to enable internet access to on-campus lectures for Osborne students enrolled in college courses. (Section IX. EDUCATION - Post-Secondary Education)

SCCOE, Probation, and the community college have been collaborating on providing community colleges course @ Osborne and Blue Ridge. We have explored options, barriers, opportunities, funding, and other models to learn best practices. We currently are providing access to online courses for students and graduates at Osborne. In addition, we are working to establish these courses at Blue Ridge.