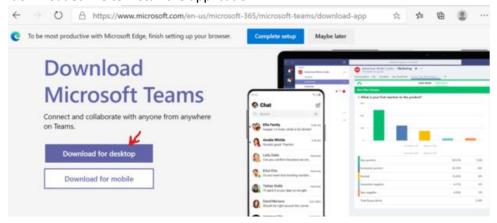


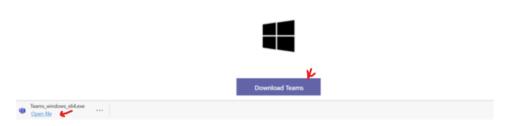
## Instructions for Downloading the <u>Microsoft Teams Desktop Client</u> or Using the Microsoft Teams Web Client

## Microsoft Teams Desktop Client

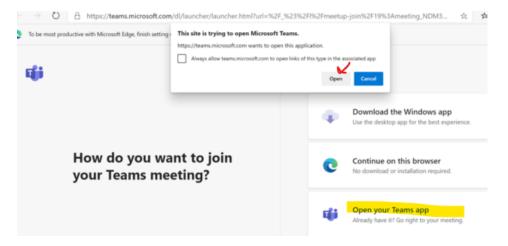
 Download and install Microsoft Teams (Teams) from the Microsoft Teams Download page: <a href="https://www.microsoft.com/en-us/microsoft-365/microsoft-teams/download-app">https://www.microsoft.com/en-us/microsoft-365/microsoft-teams/download-app</a>. Double click on the downloaded file to install the application.



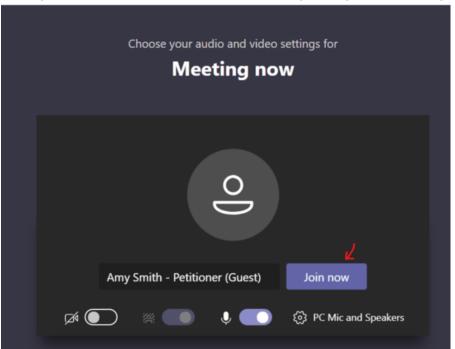
## Download Teams for work on your desktop



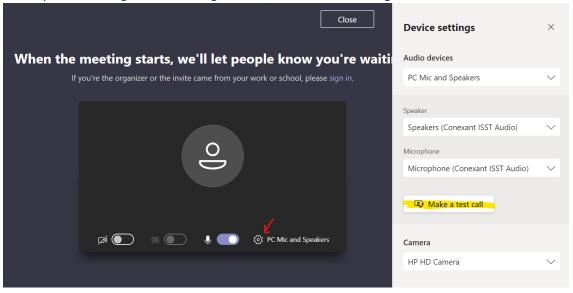
2. No need to create a Microsoft Account if you don't have one. As a test to make sure everything is working, open the Court's Teams test link in a browser, then click **Open your Teams app**.



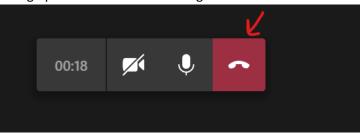
3. Enter your name. First Name, Last Name and Party Description. For example, Amy Smith-Petitioner. Click Join now.



4. Once connected successfully, you will see a screen that will indicate 'When the meeting starts, we'll let people know you're waiting'. Click on the **gear icon**, then **Device Settings**, then **Make a test call**.



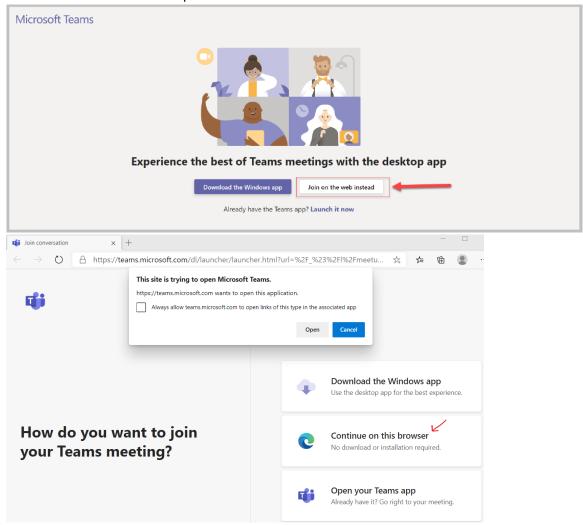
5. Hang up from the Teams meeting.



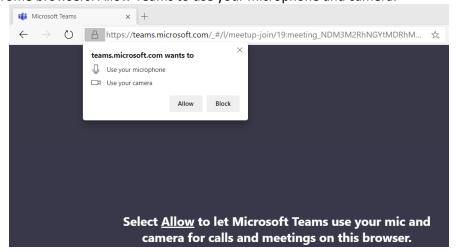
## Microsoft Teams Web Client

Supported browsers: Internet Explorer 11, Microsoft Edge, the latest version of Chrome, the latest version of Firefox

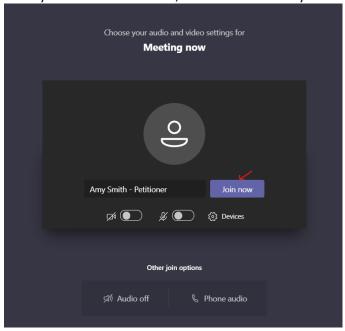
- 1. As a test to make sure everything is working, open Court's Teams test link in a browser.
- 2. Select 'Join the web instead' option or 'Continue on this browser'.



3. Chrome browsers: Allow Teams to use your microphone and camera.



4. Enter your name. First Name, Last Name and Party Description. For example, Amy Smith - Petitioner. Click Join now.



5. Once connected successfully, you will see a screen that will indicate 'When the meeting starts, we'll let people know you're waiting'. Click **Close**.

