

Superior Court of California
County of Santa Clara

CONTACT

JESSICA KELLOGG

Communications Program Manager

jkellogg@scscourt.org

(408) 334-9236



FOR IMMEDIATE RELEASE: July 19, 2024

Global Microsoft Windows Outage Impacts Santa Clara County Superior Court Operations

SAN JOSÉ, California (July 19, 2024): Due to the global Microsoft Windows outage, the Superior Court of California, County of Santa Clara, is experiencing disruptions to desktop devices across all courthouses. Our Information Technology (IT) team has been working tirelessly overnight to restore our network and systems.

In response to this outage, our IT department is actively deploying technicians to each courthouse. We are prioritizing courtrooms with morning calendars, ensuring the continuous operation of safety and security-related equipment, and maintaining service at Clerk's Office public service windows. These steps are essential to minimize disruptions and ensure that critical court functions continue smoothly.

We appreciate the public's patience and understanding as we address this challenge. [Updates](#) will be provided as the situation evolves, and we are committed to restoring full functionality as swiftly as possible.

###