

Superior Court of California County of Santa Clara



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Superior Court of California, County of Santa Clara Introduces Hearing Reminder Service (HRS) for Court Users

SAN JOSÉ, California (December 6, 2023): In a significant stride toward enhancing Court user convenience and accessibility, the Superior Court of California, County of Santa Clara is making an innovative and useful tool available to the public on its website. The Hearing Reminder Service (HRS) allows Court users to sign up to receive notifications about upcoming court dates via email and/or text messages.

The HRS offers free and personalized notifications that can be sent two weeks and/or two days prior to a scheduled hearing depending on the user's preference. This proactive approach is designed to enable litigants to set reminders which they can use to prompt them to prepare for hearings and also avoid missing court dates.

Presiding Judge Beth McGowen expressed enthusiasm about the new service, stating, "The Hearing Reminder Service underscores our commitment to leveraging technology in advancing access to justice. This user-friendly tool empowers individuals involved in legal proceedings by providing timely and customizable reminders, contributing to a more efficient and equitable judicial process."

To register for this invaluable service, users can follow these simple steps:

Step One: Sign in or Create a Court ID

Visit <https://hrs.courts.ca.gov/sc> to sign in with your Court ID or select "Create a New Account"

Step Two: Accept the Agreement

Upon accessing the platform, users are prompted to accept the terms for receiving notifications by checking the designated box at the bottom of the page.

HRS Consent Agreement

For your security, all Hearing Reminder Service (HRS) participants must agree to these terms:

Court ID

I created a Court ID that identifies me to the Court. My Court ID is linked to the information I provide for HRS registration. All of the information I am giving the Court is true. I will not allow any other person to use my Court ID.

Text Message (SMS) Communication

Text messaging, also known as SMS, is one of the methods that the Court uses to communicate with a user of this service. If you opt in to receive text messaging, the Court will send periodic text messages as a reminder of an upcoming hearing for those cases you register and at the frequency you select. You will have the ability to opt out of text messaging at any time.

Standard text messaging rates from your wireless carrier may apply. Any costs related with receiving a text message are the responsibility of the individual receiving it. Check with your cellphone provider for details on receiving text messages. Texts may be sent using an automatic telephone dialing system.

I understand and agree to all of these statements.

Continue →

Step Three: Enter the Case Number for Reminders

Users are required to input the specific case number for which they wish to receive reminders. In the absence of the case number, a name search through the Court's website is available for a nominal fee.

Step Four: Confirm Case and Select Notification Preferences

Once the case is confirmed, users can tailor their preferences by choosing to receive text, email reminders, or both, set to be dispatched either two weeks ahead of the hearing, two days ahead, or both.

The screenshot shows a progress bar at the top with six steps: Step 1 (Court ID Login), Step 2 (HRS Consent Agreement), Step 3 (Enter Case Number), Step 4 (Case Confirmation), Step 5 (Notification Options), and Step 6 (Confirmation). Step 5 is currently active. Below the progress bar, the form asks "What kind of reminders do you want to receive?". There are two radio button options: "I want to receive email reminders:" (which is selected) and "I want to receive text message reminders to my phone:". Below these options are two input fields: one for email and one for a phone number with a placeholder "(nnn) nnn-nnnn". The form then asks "When do you want to receive a reminder?" with two radio button options: "2 days before the hearing?" and "2 weeks before the hearing?". At the bottom of the form are two buttons: "Go Back" and "Continue".

Following the selection of notification preferences, users will receive a confirmation page. Additionally, the HRS will promptly dispatch a text and/or email to the user, confirming their successful enrollment in the reminder service.

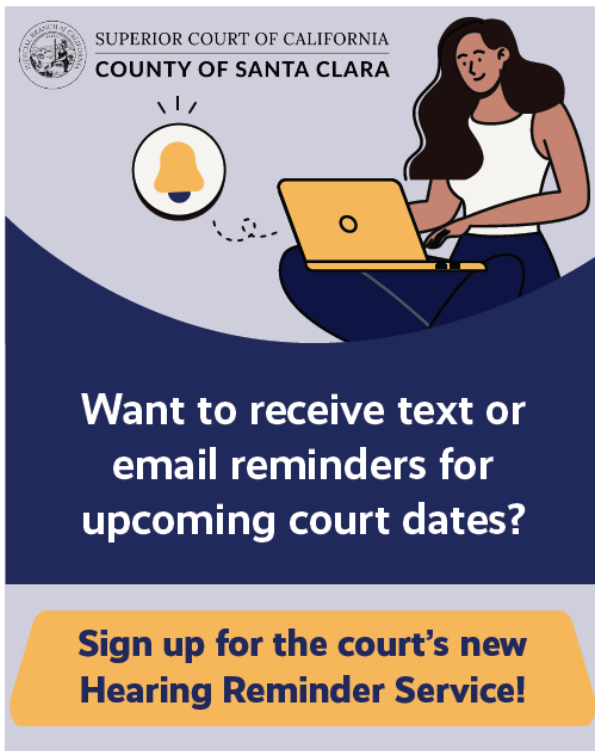
It's important to note that users maintain full control over their reminders. Modifications or deletions can be effortlessly made by logging back into the system and navigating to the "My Scheduled Reminders" section for adjustments.

For more information and detailed instructions on using the Hearing Reminder Service (HRS), please visit <https://hrs.courts.ca.gov/sc>.

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About the Superior Court of California, County of Santa Clara:

The Superior Court of California, County of Santa Clara provides fair and impartial justice. Serving the community through its commitment to accessible, efficient, and responsive court services, the Court upholds the law and ensures equal access to justice for all.



The advertisement features a woman with long dark hair sitting at a laptop. To her left is a yellow notification bell icon with three lines above it, indicating a message or alert. The background is a light blue gradient. In the top left corner, there is a circular seal of the Superior Court of California, County of Santa Clara. Below the seal, the text reads "SUPERIOR COURT OF CALIFORNIA" and "COUNTY OF SANTA CLARA". At the bottom of the advertisement, there is a dark blue banner with white text that says "Want to receive text or email reminders for upcoming court dates?". Below this banner is a yellow button with dark blue text that says "Sign up for the court's new Hearing Reminder Service!".

Sign up today at:

[HRS.COURTS.CA.GOV/SC](https://hrs.courts.ca.gov/sc)

or scan the QR code.

