Superior Court of California
County of Santa Clara

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Superior Court of California, County of Santa Clara Introduces Hearing Reminder Service (HRS) for Court Users

SAN JOSÉ, California (December 6, 2023): In a significant stride toward enhancing Court user convenience and accessibility, the Superior Court of California, County of Santa Clara is making an innovative and useful tool available to the public on its website. The Hearing Reminder Service (HRS) allows Court users to sign up to receive notifications about upcoming court dates via email and/or text messages.

The HRS offers free and personalized notifications that can be sent two weeks and/or two days prior to a scheduled hearing depending on the user's preference. This proactive approach is designed to enable litigants to set reminders which they can use to prompt them to prepare for hearings and also avoid missing court dates.

Presiding Judge Beth McGowen expressed enthusiasm about the new service, stating, "The Hearing Reminder Service underscores our commitment to leveraging technology in advancing access to justice. This user-friendly tool empowers individuals involved in legal proceedings by providing timely and customizable reminders, contributing to a more efficient and equitable judicial process."

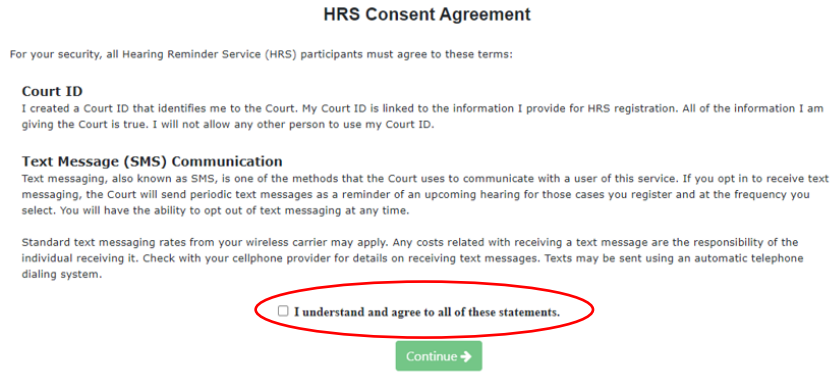
To register for this invaluable service, users can follow these simple steps:

Step One: Sign in or Create a Court ID

Visit https://hrs.courts.ca.gov/sc to sign in with your Court ID or select “Create a New Account”

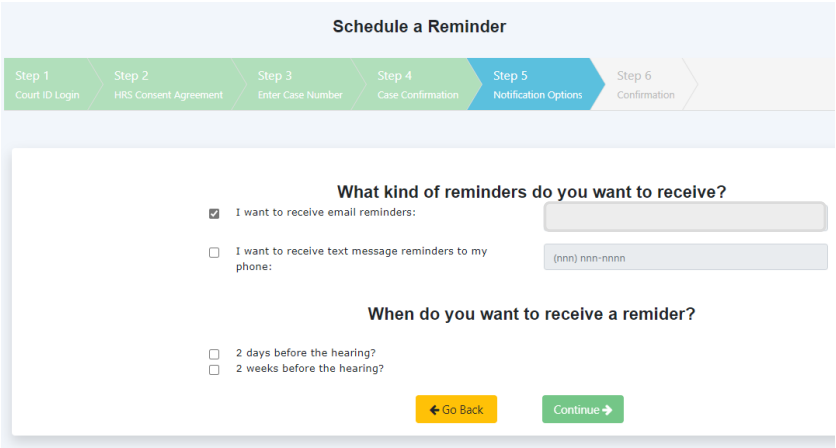
Step Two: Accept the Agreement

Upon accessing the platform, users are prompted to accept the terms for receiving notifications by checking the designated box at the bottom of the page.



Step Three: Enter the Case Number for Reminders
Users are required to input the specific case number for which they wish to receive reminders. In the absence of the case number, a name search through the Court's website is available for a nominal fee.

Step Four: Confirm Case and Select Notification Preferences
Once the case is confirmed, users can tailor their preferences by choosing to receive text, email reminders, or both, set to be dispatched either two weeks ahead of the hearing, two days ahead, or both.



Following the selection of notification preferences, users will receive a confirmation page. Additionally, the HRS will promptly dispatch a text and/or email to the user, confirming their successful enrollment in the reminder service.

It's important to note that users maintain full control over their reminders. Modifications or deletions can be effortlessly made by logging back into the system and navigating to the "My Scheduled Reminders" section for adjustments.

For more information and detailed instructions on using the Hearing Reminder Service (HRS), please visit https://hrs.courts.ca.gov/sc.

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About the Superior Court of California, County of Santa Clara:
The Superior Court of California, County of Santa Clara provides fair and impartial justice. Serving the community through its commitment to accessible, efficient, and responsive court services, the Court upholds the law and ensures equal access to justice for all.