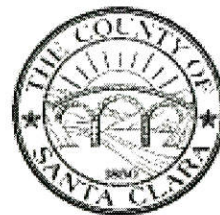


County of Santa Clara

Office of the Clerk of the Board of Supervisors
County Government Center, East Wing
70 West Hedding Street
San Jose, California 95110-1770
(408) 299-5001 FAX 298-8460 TDD 993-8272



Megan Doyle
Clerk of the Board

September 4, 2015

FILED
SEP 11 2015

DAVID H. YAMASAKI
Chief Executive Officer/Clerk
Superior Court of CA County of Santa Clara
BY BRITNEY HUELBIG DEPUTY

The Honorable Rise Jones Pichon
Presiding Judge
Santa Clara County Superior Court
191 North First Street
San Jose, CA 95113

RE: Grand Jury Report: "Protecting our Most Vulnerable Residents"

Dear Judge Pichon:

At the August 25, 2015 meeting of the County of Santa Clara Board of Supervisors (Item No. 27), the Board adopted the response from the County Administration to the Final Grand Jury Report and recommendations relating to "Protecting our Most Vulnerable Residents".

As directed by the Board of Supervisors and on behalf of the Board President, our office is forwarding to you the enclosed certified copy of the response to the Final Grand Jury Report. This response constitutes the response of the Board of Supervisors, consistent with provisions of California Penal Section 933(c).

If there are any questions concerning this issue, please contact our office at 299-5001 or by email at michele.holscher@cob.sccgov.org.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Michele Holscher".

Michele Holscher
Deputy Clerk, Board of Supervisors
County of Santa Clara

Enclosures

County of Santa Clara

Social Services Agency

333 West Julian Street
San Jose, California 95110-2335



DATE: July 10, 2015

TO: Gary Graves, Chief Operations Officer

FROM: *RM* Robert Menicocci, Agency Director
JR James Ramoni, DAAS Director
MJ Martha Jaquez, Interim APS Program Manager

SUBJECT: Response to Civil Grand Jury Report titled "Protecting our Most Vulnerable Residents"

Introduction

Please accept the Social Services Agency's (Agency) response to the Civil Grand Jury (Grand Jury) Report dated June 8, 2015 and forward to the Presiding Judge of the Superior Court. The Department of Aging and Adult Services, Adult Protective Services (APS) has reviewed the recommendations from the report and has begun working to improve services to elder and dependent adult abuse victims.

Response to the Report

The Agency appreciates the Grand Jury's invitation to reassemble County law enforcement agencies, County Adult Protective Services, and the County Ombudsman to unify our response to crime and to improve services to elder and dependent adult crime victims. Of the seven (7) findings and respective twenty (20) recommendations found in the report, only one (1) recommendation references APS.

What follows is our response to Recommendation 7 within the report.

Responses to Findings and Recommendations

Grand Jury - Findings and Recommendations (Rec)		Agency - Responses
Finding 1	The San Jose Police Department's duty manual refers to the County Child Abuse Protocol and not to the County Elder and Dependent Adult Abuse Protocol.	N/A
Rec 1	The San Jose Police Department should revise its duty manual to refer to the County Elder and Dependent Adult Abuse Protocol.	N/A

Finding 2	The Los Altos Police Department's duty manual does not reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.	N/A
Rec 2	The Los Altos Police Department should revise its duty manual to reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.	N/A
Finding 3	The Milpitas Police Department's duty manual does not reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.	N/A
Rec 3	The Milpitas Police Department should revise its duty manual to reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.	N/A
Finding 4	The Morgan Hill Police Department's duty manual does not reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.	N/A
Rec 4	The Morgan Hill Police Department should revise its duty manual to reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.	N/A
Finding 5	The Mountain View Police Department's duty manual does not reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.	N/A
Rec 5	The Mountain View Police Department should revise its duty manual to reference the Santa Clara County Elder and Dependent Adult Abuse Protocol.	N/A
Finding 6	The Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement, dated July 2010, has not been revised in five years, is over 100 pages long, and should be revised and shortened.	N/A
Rec 6A	The City of Campbell Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6B	The City of Gilroy Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6C	The City of Los Altos, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6D	The Cities of Los Gatos/Monte Sereno Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for	N/A

	revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	
Rec 6E	The City of Milpitas Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6F	The City of Morgan Hill Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6G	The City of Mountain View Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6H	The City of Palo Alto Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6I	The City of San Jose Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6J	The City of Santa Clara Police Department, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6K	The Office of the Sheriff of Santa Clara County, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6L	The City of Sunnyvale Department of Public Safety, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Rec 6M	The County of Santa Clara Office of the District Attorney, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for	N/A

	revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	
Rec 6N	The Santa Clara County Department of Correction, as a member of the Police Chiefs' Association of Santa Clara County, should advocate for revision of the Elder and Dependent Adult Abuse Protocol for Santa Clara County Law Enforcement.	N/A
Finding 7	There is no document to be given to elder and dependent adult abuse victims containing a list of available resources.	<u>Agree</u> . There is no document which lists available resources, specifically for elder and dependent adult abuse victims.
Rec 7	The County, through County of Santa Clara, Social Services Agency, Adult Protective Services, and the County of Santa Clara, Office of the District Attorney; should collaborate on a document for law enforcement agencies to provide elder and dependent adult abuse victims advising them of available and applicable resources.	<u>In process</u> . APS has begun working with the District Attorney's Office to develop a document that will list available and applicable resources, specifically for elder and dependent adult abuse victims.

Conclusion

APS, in keeping with the Social Services Agency's mission to provide residents of Santa Clara County with high quality, professional financial and protective services, welcomes the constructive findings and recommendations of the Civil Grand Jury. The Agency is committed to working collaboratively with its partners to promote uniformity in response to crime and to improve services to elder and dependent adult crime victims.

The foregoing instrument is a correct copy of the original.

ATTEST: Megan Doyle
Clerk of the Board

By: 
Deputy Clerk

Date: 9/4/15