



CONSUMER LAW - ADVICE CLINICS

The Katharine & George Alexander Community Law Center (Law Center) attorneys, law students, and volunteers provide free legal services to low-income unrepresented defendants and consumers. We assist residents from Santa Clara County and San Mateo County.

**The Advice Clinic is available every Wednesday*, 9:30am-1:00pm
at the Family Justice Center Courthouse, Self Help Center, 7th Floor, Room 726
201 N. First Street, San Jose 95113
Please call for an appointment at (408) 288-7030**

COLLECTION ISSUES

Law Center attorneys, law students and volunteers will assist, if you do not have a lawyer, in completing the forms necessary to defend against collection suits (including but not limited to answers). The Law Center will also provide information regarding:

- Alternatives to litigation
- Community resources
- Other legal services that may be available in the community

CONSUMER-RELATED ISSUES

You may receive advice in the following areas:

- Debt collection abuse
- Disputes with debt settlement companies
- Car sales, financing, repossession
- Disputes relating to towing of vehicles
- Door-to-door sales
- Home improvement contract issues (including solar panel issues)
- Credit reporting issues
- Dealing with default judgments obtained by sewer service
- Identity theft
- Co-signer issues

Please note that any advice provided at the Self-Help Center will be given by or through attorneys from the Katharine & George Alexander Community Law Center. Courthouse employees are not permitted to provide legal advice.

*Excluding May & December

Updated March 8, 2025