

Alternate Dispute Resolution (Mediation) options for Small Claims Case

- The Santa Clara County Small Claims Court has a remote mediation program available to Small Claims Litigants prior to their trial. If you are interested in mediation, you may call (408) 828-8547, email adr@scscourt.org or check the website for more information. https://www.scscourt.org/self_help/small_claims/alternatives.shtml
- For disputes between consumers and business entities, you may contact the District Attorney's Consumer Protection Unit about their mediation program. Their website is <https://countyda.sccgov.org/prosecution/departments/consumer-protection-unit>
- You may contact a private mediator by looking online or in the phone book. A private mediator will charge a fee for their service.