# How to Set or Change Custody, Visitation, Support and/or Other Orders (Non-Emergency)

Step 1	Complete the following forms in blue or black ink:
	FL-300 Request for Order
	☐ MC-025 Attachment to Judicial Council Form
	☐ FL-311 Child Custody and Visitation (Parenting Time) Application Attachment
	☐ FL-150 Income and Expense Declaration, if child support or spousal support is at issue
Step 2	Copies: Make □ 2 □ 3 □ 4 copies, in addition to the original.
Step 3	File: File the original and copies in the Clerk's Office of the courthouse located at:  201 North First Street, San Jose, CA 95113
There is a filing fee, unless the fee is waived.	The Clerk's Office opens at 8:30am Monday-Friday, closing times are subject to change, visit <a href="https://www.scscourt.org">www.scscourt.org</a> or call <b>408-534-5600</b> for current office hours.
It is FREE to file if it is	If the Department of Child Support Services (DCSS) is involved in your case, ask the court clerk to keep 1 filed copy to give to DCSS for you.
about child support and DCSS is	☐ If you are not asking for a fee waiver, you will pay the filing fee and get copies back with a file-stamp.
involved.	If you <u>are</u> asking for a fee waiver, your file-stamped copies may be returned immediately, OR you may be asked to return in up to 24 hours, OR your file stamped forms may be mailed to you. Please check with the clerk who takes your forms.
Step 4	Service: After the filed copies are returned to you:
-	<ul> <li>Keep for your records—1 filed copy</li> <li>Serve 1 filed copy and a blank FL-320 Responsive Declaration to Request for Order and         <ul> <li>FL-150 on the other parent. "Personal Service" means: someone, NOT YOU, who is at least 18 years old must hand deliver the filed copies to the other parent. You can find a "Process Server" who will do this for a fee.</li> </ul> </li> </ul>
	Service must be completed at least 16 court days before the court hearing (weekends and holidays do not count)
	Whoever serves must complete the attached <i>Proof of Personal Service</i> form (FL-330) and give it back to you. You must file the original and a copy of this form at the Clerk's Office, the clerk will file stamp the copy and give it back to you. Keep this copy for your records.
STEP 5	Go to your court date.

# WHAT IS A REQUEST FOR ORDER AND WHY WOULD I FILE ONE?

A *Request for Order* is a request for the court to have a hearing so the Judge can make a court order. If you want the Judge to make a new order about custody, visitation, support or other orders in an existing case, or if you want to change an order that already exists, you would file a *Request for Order*. If you do not already have an open case, you will need to file additional paperwork to open one. See below to find out how you can get assistance through the Self Help Center/Family Facilitator's Office.

Please turn over for important information



Rev. 1/01/2023 RFO for CV

# WHAT HAPPENS IF I CANNOT GET THE OTHER PARTY SERVED?

The law requires you to have someone other than you, who is over 18, hand deliver a filed copy of the forms to the other party. If you are unable to serve the other party on time, the court will not be able to hear your request or make any court orders at the hearing. The Judge may grant a reissuance (this means a new court date is scheduled). If so, any emergency/temporary orders that were made will usually continue to be in effect until the new court date.

# **HOW CAN I GET HELP?**

Here are some ways to get help:

- Go to <a href="http://www.calbar.ca.gov/Public">http://www.calbar.ca.gov/Public</a>, then click on "Lawyer Referral services" to hire or consult with a private attorney.
- For free legal advice and information, see our "Do-It-Yourself Resources" flyer. Go to <a href="www.scscourt.org">www.scscourt.org</a>, click on "Self-Help" then "Self-Help Flyers".
- The Self Help Center/Family Law Facilitator See our information flyer:
  - Contact us: Go to <u>www.scscourt.org</u> then click "Contact the Self Help Center". Walk-in assistance is limited to emergencies so contact us remotely first.
  - o Obtain Forms: Go to www.scscourt.org then click "Complete Forms at Home"
  - o Form Review: Email your forms as a PDF file to <a href="mailto:SHCDocReview@scscourt.org">SHCDocReview@scscourt.org</a>.
  - o Note: We **cannot** help people who have attorneys.

Superior Court, County of Santa Clara **Self Help Center/Family Law Facilitator's Office**201 N. First Street, San Jose, CA 95113
408-882-2926

# **BLANK FORMS**

REQUEST FOR ORDER, C/V

# THESE ARE THE DOCUMENTS YOU HAVE TO COMPLETE, COPY, FILE AND SERVE.

PARTY WITHOUT ATTORNEY OR ATTORNEY	STATE BAR NUMBER:	FOR COURT USE ONLY
NAME:		
FIRM NAME:		
STREET ADDRESS:		
CITY:	STATE: ZIP CODE:	
TELEPHONE NO.: E-MAIL ADDRESS:	FAX NO.:	
ATTORNEY FOR (name): Self-Represented		
•	F Canto Clara	
SUPERIOR COURT OF CALIFORNIA, COUNTY OF		
STREET ADDRESS: 201 N. First Street, San Jose, C		
MAILING ADDRESS: 191 N. First Street, San Jose, C ICITY AND ZIP CODE:	A 95113	
BRANCH NAME: Family Division		
DIVISION		
PETITIONER:		
RESPONDENT:		
OTHER PARENT/PARTY:		
REQUEST FOR ORDER CHANGE	TEMPORARY EMERGENCY ORDERS	CASE NUMBER:
Child Custody Visitation (Par		
Child Support Domestic Viol	lence Order Attorney's Fees and Co	osts
Property Control Other (specify	y):	
	NOTICE OF HEARING	
1. TO (name(s)):		
Petitioner Res	spondent Other Parent/Party	Other (specify):
	.,,	Caron (opeciny).
2. A COURT HEARING WILL BE HELD AS I	FOLLOWS:	
a. Date:	Time: Dept.:	Room.:
b. Address of court X same as noted		
b. Address of court	Tabove other (specify).	
3. WARNING to the person served with the	Request for Order: The court may make the	requested orders without you if you do
	est for Order (form FL-320), serve a copy on the	
	dered a shorter period of time), and appear at	
more information.)	sorou a oriottor poriod or timo), and appour at	the floating. (600 form f 2 020 hvi 6 for
· ·	and <u>DV-400-INFO</u> provide information about comple	eting this form.)
(. eme <u>. 2 ee . m e</u>		
	COURT ORDER	
It is ordered that:	(FOR COURT USE ONLY)	
4. Time for service unt	til the hearing is shortened. Service must be	16 court days before
	in the healing is shortened. Service must be	on or before (date): the hearing date
5. A Responsive Declaration to Reques	t for Order (form FL-320) must be served on o	or before (date): 9 court days before
6. The parties must attend an appointment	ent for child custody mediation or child custody	the hearing date v recommending counseling as follows
(specify date, time, and location):	ss. sima sactory modification or orma suctory	,
(opeon) date, time, and location).		
		P I AI II
7. The orders in Temporary Emergency	(Ex Parte) Orders (form FI -305) apply to this	proceeding and must be personally
	(Ex Parte) Orders (form FL-305) apply to this his Request for Order.	proceeding and must be personally
served with all documents filed with the		proceeding and must be personally
		proceeding and must be personally
served with all documents filed with the		proceeding and must be personally
served with all documents filed with the		proceeding and must be personally
served with all documents filed with the		proceeding and must be personally
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served with all documents filed with the served with all documents filed wit		proceeding and must be personally
served with all documents filed with the		proceeding and must be personally

	FL-300
PETITIONER: RESPONDENT:	CASE NUMBER:
OTHER PARENT/PARTY: REQUEST FOR	ODDED
<b>Note</b> : Place a mark <b>X</b> in front of the box that applies to your case or t "Attachment." For example, mark "Attachment 2a" to indicate that the liattached to this form. Then, on a sheet of paper, list each attachment n your name, case number, and "FL-300" as a title. (You may use <i>Attach</i>	st of children's names and birth dates continues on a paper number followed by your request. At the top of the paper, write
RESTRAINING ORDER INFORMATION One or more domestic violence restraining/protective orders at Petitioner Respondent Other Parent/	arty (Attach a copy of the orders if you have one.)
a. Criminal: County/state (specify):	Case No. (if known):
b. Family: County/state (specify):	Case No. (if known):
c. Juvenile: County/state (specify):	Case No. (if known):
d. Other: County/state (specify):	Case No. (if known):
. CHILD CUSTODY  VISITATION (PARENTING TIME)  a. I request that the court make orders about the following chi	I request temporary emergency orders
Lec	gal Custody to (person who Physical Custody to (person cides: health, education, etc):  Physical Custody to (person with whom child lives):
	See attached FL-311
b. The orders I request for child custody (1) Specified in the attached forms:	visitation (parenting time) are:
Form FL-305 Form FL-311 Form FL-341(D) Form FL-341(E)  (2) As follows (specify):	Form FL-312 Form FL-341(C)  Other (specify):  Attachment 2b
C. The orders that I request are in the best interest of the child	dren because (specify): Attachment 2c
d This is a change from the current order for cl (1) The order for legal or physical custody was	hild custody visitation (parenting time). s filed on <i>(date)</i> : . The court ordered <i>(specify,</i>
(2) The visitation (parenting time) order was fi	iled on (date): . The court ordered (specify)
	Attachment 2d

				FL-300
PETITIONER: RESPONDENT: OTHER PARENT/PARTY:			CASE NUMBER:	
a. I request that the		request support for eac	,	t (\$) requested ine)
	change a current court order for child sup red child support as follows (specify):	port filed on (date):		Attachment 3a.
a current Finar	ed and filed with this <i>Request for Order</i> ncial Statement (Simplified) (form FL-155) ald make or change the support orders b	because I meet the re	requirements to file form FL-1	
(Note: An Earnings a. Amount b. I want th The cou c. This req I have co that add d. I have complet	MESTIC PARTNER SUPPORT  S Assignment Order For Spousal or Part  requested (monthly): \$  the court to change end  the ordered \$ per more  uest is to modify (change) spousal or part  the ordered and attached Spousal or Part  resses the same factors covered in form  the ded and filed a current Income and Expendict  and should make, change, or end the sup-  the ordered and the ordered and the ordered and the sup-  the ordered and the order	the current support on the for support.  Inther support after entroper Support Declaration of FL-157.  Inse Declaration (form F	order filed on <i>(date):</i> ry of a judgment.  n <i>Attachment</i> ( <u>form FL-157</u> ) o  FL-150) in support of my requ	
	itioner respondent other p		I request temporary emn exclusive temporary use, pose or rent (specify):	• .
and liens coming Pay to:  Pay to:  Pay to:  Pay to:  Pay to:  This is a	ng due while the order is in effect:	Amount: \$	Due date:	ments on debts

		FL-300
PETITIONER: RESPONDENT: OTHER PARENT/PARTY:	CASE NUMBER:	
6. ATTORNEY'S FEES AND COSTS I request attorney's fees and costs, which total (specify amount): \$ a. A current Income and Expense Declaration (form FL-150).	. I filed the following to s	upport my request:
<ul> <li>b. A Request for Attorney's Fees and Costs Attachment (form FL-319) or a in that form.</li> <li>c. A Supporting Declaration for Attorney's Fees and Costs Attachment (for factors covered in that form.</li> </ul>		
7. DOMESTIC VIOLENCE ORDER		
<ul> <li>Do not use this form to ask for domestic violence restraining orders! Re         <i>Temporary Restraining Order,</i> for forms and information you need to as</li> <li>Read form DV-400-INFO, How to Change or End a Domestic Violence</li> </ul>	sk for domestic violence restrain	ning orders.
a. The Restraining Order After Hearing (form DV-130) was filed on (date):		
<ul> <li>I request that the court change end the personal con protective orders made in Restraining Order After Hearing (form DV-130)</li> </ul>	duct, stay-away, move-out orde 0). ( <i>If you want to change the</i> o	
c. I request that the court make the following changes to the restrain	ing orders (specify):	Attachment 7c.
d. I want the court to change or end the orders because (specify):		Attachment 7d.
8. OTHER ORDERS REQUESTED (specify):		Attachment 8.
9. TIME FOR SERVICE / TIME UNTIL HEARING   I urgently need: a. To serve the Request for Order no less than (number): b. The hearing date and service of the the Request for Order to be second or the content of the con	ourt days before the hearing. sooner.	Attachment 9c.
10. A FACTS TO SUPPORT the orders I request are listed below. The facts that cannot be longer than 10 pages, unless the court gives me permission.	I write in support and attach to	this request Attachment 10.
I declare under penalty of perjury under the laws of the State of California that the info is true and correct. Date:	ormation provided in this form a	nd all attachments
(TYPE OR PRINT NAME)	(SIGNATURE OF APPLICAN	T)
	,	*

# Requests for Assistive lister you ask at least

# **Requests for Accommodations**

Assistive listening systems, computer-assisted real-time captioning, or sign language interpreter services are available if you ask at least five days before the proceeding. Contact the clerk's office or go to <a href="https://www.courts.ca.gov/forms">www.courts.ca.gov/forms</a> for Request for Accommodations by Persons With Disabilities and Response (form MC-410). (Civ. Code, § 54.8.)

	RESI	TITIONER: PONDENT:				CASE NUMBER:	
0	THER PARE	NT/PARTY:					
	(	CHILD CUSTODY AND	•		•	ICATION ATTA	CHMENT
			—This is not	a court o	rder—		
то	Petiti	ion Response r (specify):	Request fo	or Order	Resp	onsive Declaratio	on to Request for Order
1.	a. 💢 Cu	stody. Custody of the mind	or children of the parti	es is reque	sted as follow	rs:	Attachment 1a.
	<u>C</u>	nild's Name	Date of Birth	••	Legal Custod who decides all on, education, a	bout the child's	Physical Custody to (person the child regularly lives with)
	(1)	a history of abuse again person they live with or a	Respondent st any of the following are dating or engaged	Other pare g persons: a d to.	nt/party a child, the oth		irrent spouse, or the
	(2)	the habitual or continual habitual or continual abu	illegal use of controlluse of prescribed con	trolled sub	ices, or the ha		abuse of alcohol, or the
	(4)	Even though there (Write the reasons	are allegations, I ask	ld be good ast them of	for the childre	en that the person(	s) be granted custody,
	<i>-</i> •	ion (Parenting Time). specifically ordered, a cleasonable right of pareinvolving domestic violes See the attached The parties will go to child location):  No visitation (parenting ti	nting time (visitation) ence)page document da d custody mediation of Family Court Se www.scscourt.o 201 N. First Stre	to the party ted (specify or child cus rvices rg eet	/ without phys / date):	ical custody (not a	

	THONER: ONDENT: T/PARTY:	CASE NUMBER:
e	from at a.m p.m./ if ap  to at a.m p.m./ if ap  (day of week) (time)  (a) The parties will alternate the fifth weekends, with  other parent/party having the initial fifth w	Saturday.) end of the month plicable, specify: start of school after school plicable, specify: start of school after school after school after school after school after school of the petitioner respondent reekend, which starts (date): other parent/party will have the fifth
	(day of week) (time)	if applicable, specify: start of school after school start of school after school after school after school
	(3) Weekdays starting (date):	
3. <b>Visitatio</b> a.	n (parenting time) with allegations of a history of abuse, substance Supervised visitation (parenting time)	arent/party have supervised visitation se of (specify):  of controlled substances, or the habitual
	(2) The reasons why the court should make the orders are (specify):  (Write the reasons why you think unsupervised visitation (parentin  Below in Attachment 3a(2)  Other (specify):	g time) would be bad for the children.)

PETITIONER:	CASE NUMBER:
RESPONDENT:	
OTHER PARENT/PARTY:	
(3) I ask for the following orders about the supervised visitation provid	er:
(a) Visitation (parenting time) be monitored by (name, if known):	
(i) The person or agency is a professional provider. A prequirements listed in <i>Declaration of Supervised Vis</i> (form FL-324(P)) and sign the declaration.	
(ii) The person is a nonprofessional provider. That person beclaration of Supervised Visitation Provider (Nonprina declaration.	
(iii) The provider's phone number is (specify):	
<ul><li>(b) Any costs of supervision be paid as follows: petitioner: other parent/party: percent.</li></ul>	percent; respondent: percent.
<ul> <li>b. Unsupervised visitation (parenting time)</li> <li>(Complete 3b only if you want the court to order unsupervised visitation abuse or substance abuse.)</li> <li>(1) Petitioner Respondent Other parent/party a history of abuse against any of the following persons: a child, the</li> </ul>	is (or are) alleged to have
the person they live with or are dating or engaged to.  (2) Petitioner Respondent Other parent/party habitual or continual illegal use of controlled substances, or the habitual or continual abuse of prescribed controlled substances.	is (or are) alleged to have the bitual or continual abuse of alcohol, or the
(3) Even though there are allegations of a history of abuse or substan	Respondent Other parent/party that the person(s) be granted unsupervised
<ul> <li>(5) The orders for visitation (parenting time) that you request must be of transfer of the child, as Family Code section 6323(c) requires.</li> <li>4. Transportation for visitation (parenting time) and place of exchange Note: In cases of domestic violence, the court must have enough information to place, and manner of transfer (exchange) of the child for custody and visit</li> </ul>	make orders that are specific as to the time,
<ul> <li>a. The children must be driven only by a licensed and insured driver. The vehicl         Department of Motor Vehicles and must have child restraint devices properly     </li> </ul>	e must be legally registered with the
b Transportation <b>to</b> begin the visits will be provided by (name):	· · · ·
c. Transportation <b>from</b> the visits will be provided by <i>(name)</i> :	
d. The exchange point at the beginning of the visit will be (address):	
e. The exchange point at the end of the visit will be (address):	
f. During the exchanges, the party driving the children will wait in the car (or exchange location) while the children go between the car and the h	
g. Other (specify):	ome (or exemange location).

OTHE	PETITIONER: RESPONDENT: R PARENT/PARTY:	CASE NUMBER:
5.	Travel with children The Petitioner Respondent Other must have written permission from the other parent or party, or a court order, to a. the state of California.  b. the following counties (specify):  c. other places (specify):	er parent/party take the children out of the following places:
6.	<b>Child abduction prevention.</b> There is a risk that one of the parties will take the party's permission. I request the orders set out on attached <b>form FL-312</b> .	children out of California without the other
7.	Children's holiday schedule. I request the holiday and vacation schedule set o	ut below on form FL-341(C)
8.	Additional custody provisions. I request the additional orders for custody set of	out below on form FL-341(D)
9.	Joint legal custody provisions. I request joint legal custody and want the addit on form FL-341(E)	ional orders set out below
10	Other. I request the following additional orders (specify):	

SHORT TITLE:	CASE NUMBER:	
<del></del>		
Attachment 10 - Facts to Support Request		
2		
3		
4		
5		
6		
7		
8		
9		
3		
5		
6		
7		
9		
20		
21		
24		
(Required for verified pleading) The items on this page stated on information	tion and belief are(specify item numbers	, <b>not</b> line
numbers):  This page may be used with any Judicial Council form or any other pap	er filed with the court	
This page may be used with any Judicial Council form of ally other pap	or mod with the coult.	Page

Page.

MC-020

# **PROOF OF SERVICE**

Request for Order, C/V

# TO BE COMPLETED BY THE SERVER (SEE INSTRUCTIONS FOR DETAILS)

# PLACE HOLDER DO NOT REMOVE FROM MASTER PACKET

ATTORNEY OR PARTY WITHOUT ATTORNEY OR GOVERNMENTAL AGENCY (under Family Code, §§ 17400, 1740) (Name, State Bar number, and address).	06) FOR COURT USE ONLY
(Name, State bal number, and address).	
TELEBRIQUE NO.	
TELEPHONE NO.: FAX NO.:	
ATTORNEY FOR (Name): Self-Represented	
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Santa Clara	
STREET ADDRESS: 201 N. First Street, San Jose, CA 95113	
MAILING ADDRESS: 191 N. First Street, San Jose, CA 95113	
CITY AND ZIP CODE:	
BRANCH NAME:	
PETITIONER/PLAINTIFF:	CASE NUMBER:
RESPONDENT/DEFENDANT:	
THEO ONDERVIOLE ENDINY.	(If applicable, provide):
OTHER PARENT/PARTY:	HEARING DATE:
OTHER PARENT/PARTT.	HEARING TIME:
PROOF OF PERSONAL SERVICE	DEPT.:
I am at least 18 years old, not a party to this action, and not a protected perso	on listed in any of the orders
	on listed in any of the orders.
2. Person served (name):	
3. I served copies of the following documents (specify):	Application Attachment
FILED COPIES OF: Request for Order, Child Custody and Visitation A	Application Attachment,
blank Responsive Declaration to Request for Order, ADR Options	
<ul> <li>Completed and blank Financial Statement (Simplified)</li> <li>Comp</li> </ul>	pleted and blank Income and Expense Declaration
4. By personally delivering copies to the person served, as follows:	
a. Date: b. Time:	
c. Address:	
5. I am	
<u> </u>	t from registration under Business & Profession
	ection 22350(b).
c. an employee or independent contractor of a e. a Califo	ornia sheriff or marshal.
registered California process server.	
6. My name, address, and telephone number, and, if applicable, county of regist	tration and number (specify):
<ol> <li>I declare under penalty of perjury under the laws of the State of California</li> </ol>	a that the foregoing is true and correct.
B.	and correct.
Date:	
•	
(TYPE OR PRINT NAME OF PERSON WHO SERVED THE PAPERS)	(SIGNATURE OF PERSON WHO SERVED THE PAPERS)

Page 1 of 1



# **RESPONSIVE FORMS**

Request for Order, C/V

# LEAVE BLANK

# TO BE ATTACHED TO THE OTHER PARTY'S COPY FOR SERVICE

# PLACE HOLDER DO NOT REMOVE FROM MASTER PACKET

PARTY WITHOUT ATTORNEY OR ATTORNEY	STATE BAR NUM	BER:	FOR COURT USE ONLY
NAME:			
FIRM NAME: STREET ADDRESS:			
CITY:	STATE:	ZIP CODE:	
TELEPHONE NO.:	FAX NO.:		
E-MAIL ADDRESS:			
ATTORNEY FOR (name):			
SUPERIOR COURT OF CALIFORNIA, COL	JNTY OF		
STREET ADDRESS:			
MAILING ADDRESS:			
CITY AND ZIP CODE:			
BRANCH NAME:			
PETITIONER:			
RESPONDENT:			
OTHER PARENT/PARTY:			
RESPONSIVE DECLARATION TO REQUEST FOR ORDER			CASE NUMBER:
HEARING DATE:	TIME:	DEPARTMENT OR ROOM:	
b. I agree that one or r this case.  2. CHILD CUSTODY  VISITATION (PARENTING TI a. I consent to the order to the order c. I do not consent to the	more domestic violence re	estraining/ protective order	tween the parties in this case. It is are now in effect between the parties in custody).  Ustody).  I visitation (parenting time)
Statement (Simplified) (for b. I consent to the ord c. I consent to guideling	rm FL-155) to support my er requested.		FL-150) or, if eligible, a current <i>Financial</i> owing order:
declaration. b. I consent to the ord	d a current <i>Income and E</i>	Expense Declaration (form)  but I consent to the follo	FL-150) to support my responsive bwing order:

CASE NUMBER: PETITIONER: RESPONDENT: OTHER PARENT/PARTY: PROPERTY CONTROL I consent to the order requested. I do not consent to the order requested but I consent to the following order: ATTORNEY'S FEES AND COSTS a. I have completed and filed a current Income and Expense Declaration (form FL-150) to support my responsive declaration. b. I have completed and filed with this form a Supporting Declaration for Attorney's Fees and Costs Attachment (form <u>FL-158</u>) or a declaration that addresses the factors covered in that form. I consent to the order requested. I do not consent to the order requested but I consent to the following order: 7. DOMESTIC VIOLENCE ORDER a. I consent to the order requested. but I consent to the following order: I do not consent to the order requested OTHER ORDERS REQUESTED I consent to the order requested. I do not consent to the order requested but I consent to the following order: TIME FOR SERVICE / TIME UNTIL HEARING I consent to the order requested. I do not consent to the order requested but I consent to the following order: 10. \_\_\_\_ FACTS TO SUPPORT my responsive declaration are listed below. The facts that I write and attach to this form cannot be longer than 10 pages, unless the court gives me permission. Attachment 10. I declare under penalty of perjury under the laws of the State of California that the information provided in this form and all attachments is true and correct. Date: (SIGNATURE OF DECLARANT) (TYPE OR PRINT NAME)

FL-320

# Choices for Solving Legal Problems without a Court Hearing

FAMILY COURT
Superior Court, Santa Clara County

# Alternate Dispute Resolution is a CHOICE in Family Law Cases

"Alternative Dispute Resolution" (ADR) is a term used for ways you can solve problems without going to a formal Court hearing with a Judge. Some choices are explained below. ADR can save you time **and** money. With ADR you are likely to feel better about the legal process and how your case is settled. You can often solve Family Law issues such as child custody, visitation, support, and property division by agreement instead of by going to a Court hearing.

Except for custody and visitation mediation, ADR services are voluntary and can only be a part of your case resolution plan if both parties choose to use these services.

All court-connected ADR providers that are a part of your case resolution plan have been trained to assess and handle cases that may have domestic violence issues. Ask about separate sessions if meeting separately from the other party will make you feel safer.

## **TYPES OF RESOLUTION PROCESSES:**

# Custody/Visitation Mediation - Free

California law says that if parents do not agree about custody and visitation issues they must try to settle the issues by going to Mediation. Mediation is a way for parents to meet with someone who does not work for either side to try to agree about their children. Mediation can be done through the Court at Family Court Services at no cost or through a private mediator you hire on your own. Mediation through Family Court Services in Santa Clara County is a confidential process - the mediator will not go to a Court hearing to tell the Judge what you or the other parent said in mediation. The mediator can help you and the other parent talk about and decide issues such as how much time the child will spend with each parent, how to best exchange the child, and other custody or visitation issues.

Orientation and Mediation may be scheduled by calling (408) 534-5760. Parties must attend Orientation prior to Mediation if they have never been to Mediation before. Orientation may be done online at <a href="http://www.scscourt.org/court\_divisions/family/fcs/fcs\_orientation.shtml">http://www.scscourt.org/court\_divisions/family/fcs/fcs\_orientation.shtml</a> or in person by calling (408) 534-5760 to schedule Orientation. Orientation is available in English and Spanish.

# Settlement Officer Conference (SOC) - Free

The Court has a full-time Settlement Officer, whose job is to help parties settle their family law cases for free. The Settlement Officer Conference (SOC) focuses on resolving **property and support issues**. The conference works best when parties have given each other information in advance about their finances and how they think things should be settled. An SOC can be set at any time after you have served the Preliminary Declarations of Disclosure by calling (408) 534-5710.

## Mediation

Mediation is a way to reach an agreement with the help of a person who is specially trained to help resolve disagreements. The mediator can help the parties talk with each other and explore options for settlement. Mediators are usually attorneys hired by the parties, but they are not the attorney for either side. A mediator can help resolve one issue or the entire case. Mediation is private and confidential. Anything that is said or written in the mediation process is confidential. The mediator may not talk about the case to the Court or anyone else unless the parties both agree. Agreements reached in mediation can become court orders if both parties agree.

Visit the Court's website for a list of Family ADR providers: http://www.scscourt.org/court\_divisions/family/adr/family\_adr\_search.asp

# Personal Property Arbitration - Free

A volunteer attorney will decide how to divide your **personal property**, such as furniture. Both parties must agree to the arbitration or it must be ordered by the Court. The arbitrator writes up a decision after each side presents his or her case. The arbitrations are held at the Family Court and may be scheduled by calling (408) 534-5710.

## **Collaborative Law**

In the collaborative practice process, each party has a private attorney and each makes a commitment to resolve any disagreements without going to court. The parties and their attorneys have a series of private meetings to create solutions based on the needs of the parties. All parties and their attorneys agree that if the parties cannot settle their case and/or if either party chooses to withdraw from the process and go to court, the collaborative attorneys cannot represent these parties in court.

Visit the Court's website for a list of Family ADR and Collaborative Law providers: http://www.scscourt.org/court\_divisions/family/adr/family\_adr\_search.asp

You may also contact the Santa Clara County Bar Association at (408-287-2557 or <a href="www.sccba.com">www.sccba.com</a>) and ask for names of attorneys from the Collaborative Law panel.

# **Arbitration and Private Judging**

An arbitrator, usually an attorney hired by the parties, makes a decision after the hearing information is presented by both parties. The arbitrator prepares a written decision which is sent to both parties and the Court. The parties decide ahead of time whether the arbitration is binding or not. "Binding" means that the arbitrator's decision will be final. "Non-binding" means that the parties do not have to follow the arbitrator's decision.

Private judging, like arbitration, involves choosing a person, usually an attorney, to act as either a settlement or trial judge or both. The decision of the private judge is filed with the Court as a Court order. If you want to consider private judging, both sides must agree on the private judge. Please be sure that you are clear on the experience and qualifications of the provider as well as the costs and services that he or she will provide.

# Young Children's Settlement Team-Free

If you have a child aged 5 or under and have custody or visitation disputes, you may request to participate in the Young Children's Settlement Team Project. This brings together a team of volunteer mental health professionals and volunteer attorneys who work with the parties at the courthouse to attempt to resolve any custody or visitation issues. The process is confidential. If agreements are reached, they are reviewed by the parties and counsel, as well as the Court. If there are still issues left, a JCC is held with the All Purpose Judge.

The Court does not think any form of ADR or any ADR provider is better than another and does not guarantee how your case will work out.